

## **Universal Client Installation Guide**

Version 8.0.



## Contents

Chapter 1: Installation Overview	1
Installation Overview	2
Chapter 2: Installing Plant Applications Universal Client Without	
Using Docker	3
About Installing Plant Applications Universal Client Without Using Docker	4
About Preinstallation Requirements	4
Install the Plant Applications Universal Client Without Using Docker	7
About Post-Installation Tasks	16
Add a UAA User	16
Configure a GE Proficy Historian Server for the Analysis Application	18
Configure the Cache Settings for the Historian Tags	19
Performance Tuning Settings	20
Node Application Manager Utility	22

### Chapter 3: Installing Plant Applications Universal Client Using Docker

About Installing Plant Applications Universal Client Using Docker	25
About Preinstallation Requirements	25
Components Required for Plant Applications Universal Client Installation	25
System Requirements	26
Software Requirements	26
Configure Docker Settings for Linux	27
Download Docker Images	28
Configure Apache CouchDB Settings	29
Configure Operations Hub UAA	31
Generate the Binary Files Required to Install Plant Applications Universal Client	33
Install Plant Applications Universal Client	42
Configure Plant Applications to Enable Discrete Applications	45
Uninstall Plant Applications Universal Client	45

24

Chapter 4: Upgrade Plant Applications Universal Client	46
Upgrade the Plant Applications Universal Client (Non-Docker Installer only)	47
Import the Historian UAA Certificate	53
Configure ThingWorx UAA Authenticator	54
Chapter 5: Troubleshooting	58
Frequently Asked Questions (Non-Docker only)	59
Troubleshoot the Tomcat Error	59
Troubleshoot Access Issues	60
Chapter 6: Reference	62
Configure the GE Proficy Historian Server Security Settings	63

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# Chapter 1

## **Installation Overview**

**Topics:** 

Installation Overview

## **Installation Overview**

Plant Applications Universal Client contains two types of applications:

- Process: Contains the applications that are used in a process or continuous manufacturing model (for example, bottle or paper manufacturing).
- Discrete: Contains the applications that are used in a discrete manufacturing model (for example, motor or bike manufacturing).

Depending on the type of applications you want to use, the following methods of installation are available:

- Without using a Docker container: This is used to install Plant Applications Universal Client for only process applications. You must perform this type of installation if you want to upgrade from a previous version of Plant Applications. You can choose this method for a first-time installation as well. However, the discrete applications are not installed using this method.
- Using a Docker container: This is used to install Plant Applications Universal Client for both process and discrete applications, except Analysis and Activities. You can choose this method only for a first-time installation of Plant Applications.

To troubleshoot any issues during the installation or upgrade process, refer to the Troubleshooting section in this guide.

## Chapter

# 2

## Installing Plant Applications Universal Client Without Using Docker

**Topics:** 

- About Installing Plant Applications Universal Client Without Using Docker
- About Preinstallation
   Requirements
- Install the Plant Applications
   Universal Client Without Using
   Docker
- About Post-Installation Tasks
- Add a UAA User
- Configure a GE Proficy Historian Server for the Analysis Application
- Configure the Cache Settings for the Historian Tags
- Performance Tuning Settings
- Node Application Manager
   Utility

## About Installing Plant Applications Universal Client Without Using Docker

Installing Plant Applications Universal Client without using a docker container installs only the process applications. You must perform this type of installation if you want to upgrade from a previous version of Plant Applications. You can choose this method for a first-time installation as well. However, the discrete applications are not installed using this method.

## **About Preinstallation Requirements**

Review the following preinstallation requirements before you run the Plant Applications Universal Client installer:

- System requirements
- Port requirements
- Software requirements
- Plant Applications Server Requirements
- Plant Applications Message Bridge Requirements

#### **System Requirements**

Ensure that your computer meets the system requirements as described in the following table. For more information, refer to the System Requirements section in the *Plant Applications Important Product Information* document for the latest Plant Applications release.

Item	Version
GE OpHub UAA	UAA 3.0.209.0
Web browsers	Chrome 65.0 or later
Operating system	64-bit Windows 7, Windows 10, Windows Server 2012, Windows Server 2016, or Windows Server 2019
Framework	Microsoft <sup>®</sup> .NET Framework 4.7 or later
SQL server	SQL server 2012, 2014, 2016 (64-bit), or 2017 (64-bit)
	<b>Note:</b> Ensure that you have configured the SQL server database as the Plant Applications database. For more information, refer to the <i>Plant Applications Getting Started Guide</i> for the latest release.
Hard drive	80 GB (minimum)

Item	Version
Processor	2.4 GHz clock-speed Intel Core i3, i5, or i7 CPU or equivalent AMD Phenom CPU with 16 GB RAM
	<b>Note:</b> It is recommended to use a quad core (4-cores) processor for better performance.
Memory	16 GB (recommended)
	Note: You must have 32 GB if you plan to install Plant
	Applications, Historian, OpHub UAA, Universal Client (UC),
	Message Bridge on the same node. However, it is recommended
	to install them in a distributed environment.

#### **Port Requirements**

Ensure that the ports described in the following table are opened before you install Plant Applications Universal Client.

Port	Description
5672	The default port for the RabbitMQ Message bridge required to communicate with the Plant Applications server for retrieving data updates.
8444	The default port for the Tomcat server.
1433	The default port for the Microsoft SQL server.

#### **Software Requirements**

The installer identifies all available and missing software packages required before installing the Plant Applications Universal Client.

You must install the following software packages before you run the installer:

• Microsoft OLE DB Driver 18 for SQL Server

**Note:** You can download the Microsoft OLE DB Driver 18 for SQL Server from the following URL: https://www.microsoft.com/en-us/download/details.aspx?id=56730.

If you do not install Microsoft OLE DB Driver 18 for SQL Server, the following screen appears, and the installation is stopped.



If any of the following required software packages are not already installed on your computer, the installer installs them automatically:

- Apache Tomcat version 9.0.1
- Ruby 2.3.3
- Ruby DevKit version 4.65.0.0

#### Note:

Ruby is required because the UAA Command Line Interface (UAAC) is dependent on Ruby.

- NodeJS 8.12
- Python 2.7
- OpenJDK 1.8

#### **Plant Applications Server Requirements**

Ensure that the Plant Applications Server 8.0 is installed. For more information, refer to the *Plant Applications Getting Started Guide* for the latest release.

#### **Install Operations Hub UAA**

For instructions, refer to the UAA installation Guide provided along with the Operations Hub UAA installation package.

#### **Plant Applications Message Bridge Requirements**

GE recommends that you configure the RabbitMQ Message Bridge in the Plant Applications server before installing the Plant Applications Universal Client. For more information, refer to the Installing the Plant Applications Message Bridge section in the *Plant Applications Getting Started Guide*.

## Install the Plant Applications Universal Client Without Using Docker

#### **About This Task**

Perform the preinstallation tasks.

#### Procedure

- 1. Mount the ISO file for the Plant Applications Universal Client or load the DVD if you created one from the ISO file on the application server for Plant Applications.
- Run the installfrontend.exe file as an Administrator. The installation menu appears, displaying the Install Proficy Plant Applications 8.0 screen.

Install Proficy Plant Applications 8.0	
Definition of the second state of the second s	Please read the Release Notes and Getting Started Guide before installing Documentation Wew Documentation Browse the DVD Exit Prerequisites Proficy Application Server Plant Applications Server Plant Applications Server Plant Applications Server Plant Applications Server Plant Applications INET SDK Plant Applications INET SDK Plant Applications INET SDK Plant Applications Universal Client Plant Applications Universal Client
© 2015-2019, General Electric Company. All Rights Reserved. Proficy is a trademark of GE Intelligent Platforms, Inc., a wholly-owned subsidiary of General Electric Company. * Indicates a trademark of General Electric Company and/or its subsidiaries.	

**Tip:** You can hover over each task that appears in the installation menu to refer to the tooltip associated with that task.

3. Select Plant Applications Universal Client 8.0.

The Plant Applications Universal Client installation wizard appears, displaying the **Welcome to Plant Applications Universal Client 8.0** screen.



4. In the Welcome to Plant Applications Universal Client 8.0 screen, select Next. The Prerequisites screen appears.

Microsoft OLEDB driver 18 for SQL Server	Installed
Open JDK 1.8	Will be installed
Apache Tomcat 9	Will be installed
Ruby 2.3.3	Will be installed
Ruby Dev Kit	Will be installed
Node.js 8.12	Will be installed
Python 2.7	Will be installed
	0.

**Note:** If Microsoft OLE DB Driver 18 for SQL Server or later is not installed, the **Missing Prerequisites** screen appears informing you to install the required version of the missing software before you run the installer. You must exit the installation, and first install the required software.

5. In the **Prerequisites** screen, select **Next** to view all installed prerequisites and install any missing prerequisites.

The Read and accept the license agreement to continue screen appears.

On-Premise Terr	ns				^
DEFINITIONS					1000
"End User" mear "GE Offerings" m	is the end user who will eans, collectively, Hardy	be using GE Offerings s vare and/or Software d	olely for its internal t elivered by GE in acc	ousiness operations. ordance with this	
"Hardware" mea	ns hardware equipment	that is delivered to End	d User.		
*Open Source So or under a simila License (GPL) (in Public License (N Source License (	ftware" means any soft r licensing or distributio cluding the GNU Affero ( 1PL), BSD licenses, the A SCSL the Sup Inductor	ware that is distributed n model, including with GPL License), GNU Less rtistic License, the Nets Standarde License (CISI	as "free software," " out limitation the GM er General Public Lice scape Public License, Jacot the Apacha Lice	open source software" IU General Public ense (LGPL), Mozilla the Sun Community	
"Order" means a to deliver the GE	n order issued by Reselle Offerings identified in s	er and accepted by GED uch accepted order to t	) or its applicable reg he End User identifie	ense. jonal affiliate ed in such accepted	
orger. "Reseller" mean: "Reseller Agreen	s a reseller who has beer nent" means the agreem	n authorized by GED to tent between the End L	resell GE Offerings to Iser and Reseller who	) End Users. ) issued the Order.	
"Software" mean	is software that is delive	ered to End User for ins	tallation and use in a	ccordance with an	

6. Read the license agreement, select Accept, and then select Next to continue the installation. The Installation Directory screen appears with the default installation directory selected as C: \Program Files\GE Digital\PlantApplicationsUniversalClient.

Plant Applications	s Universal Client 8.0	-36-
Installation Dire	ctory	
Destination Folder:	C:\Program Files\GE Digital\PlantApplicationsUniversalClie	Change
Plant Applications Universal Clie	mt 800.46	
Cancel	Previou	is Next

- 7. **Optional:** In the **Destination Folder** box, select **Change** to browse and select the directory where you want to install the Plant Applications Universal Client.
- 8. In the **Installation Directory** screen, select **Next**. The **UAA Credentials** screen appears.

Blant Applications Ur	niversal Client 8.0	20.0	-
UAA Credentials			
Server Name:			
Port:			
Admin Client ID:	admin		
Admin Client Secret:	•••••		1
UAA Certificate:		Browse	
		Validate	
Plant Applications Universal Client 8.0	0.0.46		
Cancel		Previous	Next

9. In the **UAA Credentials** screen, enter the credentials to access the UAA server as described in the following table.

Credential	Description
Server Name	Enter the host name of the UAA server.
	<b>Note:</b> Instead of IP address, it is recommended to use the UAA host name (computer name).
Port	Enter the UAA port number.
Admin Client ID	Enter the admin Client ID to access the UAA server instance.
	Note: The default user name is admin.
Admin Client Secret	Enter the Client Secret for the user name you entered in the <b>Admin Client ID</b> box.

redential	Description	
A Certificate	Select <b>Browse</b> to locate the U upload it.	JAA server certificate and
	<b>Note:</b> Copy the certificate fro location (C:\Program Files (x8) UC node).	m the UAA installed node's 6)\GE_Digital\nginx\conf\cert to
Validate	Select Validate to validate th	e UAA server connection.
	<b>Note:</b> The following table des validation status that might a process.	cribes each icon indicating a ppear during the validation
	lcon	Description
	¢	Indicates that the validation is in progress.
	✓	Indicates that the validation was successful.
	×	Indicates that the validation was unsuccessful. In this case, make sure you enter the correct password.

If all the options are entered correctly, the **Next** button is enabled.

#### 10. Select Next.

The Plant Applications Database Credentials screen appears.

Plant Applications Universal Client 8.0	20,00-
Plant Applications Database Credenti	als
Server name:	
Database:	
Username: <sup>sa</sup>	
Password:	
Port:	Validate Connection
Plant Applications Universal Client 8.0.0.46	
Cancel	Previous Next

11. In the **Plant Applications Database Credentials** screen, enter the Plant Applications database credentials as described in the following table.

Credential	Description
Server name	Enter the server name where the Plant Applications database is installed in the format HOST_NAME \ INSTANCE. Where HOST_NAME is the host name (either a fully qualified domain name or IP address, of the server) and INSTANCE is the instance of the server used by the database.
	<b>Note:</b> If there is no instance for the server, you can enter HOSTNAME as the server name. Localhost is not an acceptable value for HOSTNAME.
Database	Enter the name of the Plant Applications database that you want to connect with the Plant Applications Universal Client.
Username	Enter the user name that has permissions to access the database you entered in the <b>Database</b> box. By default, the user name appears as Sa.
Password	Enter the password for the user name you entered in the <b>Username</b> box.
Port	Optional: Enter the number of the port that the instance uses to listen for client connections.
	Note: The default port is 1433.

#### 12. Select Validate Connection to validate the database connection.

**Note:** The validation process takes some time to check whether a compatible version of the Plant Applications server is installed.

The following table describes each icon indicating a validation status that might appear during the validation process.

Icon	Description
<b>¢</b>	Indicates that the validation is in progress.
	Indicates that the validation was successful.
	Indicates that the validation was unsuccessful. In this case, make sure you enter the correct password.

If the database connection is successfully validated, the **Next** button is enabled.

13. Select Next.

The Tomcat Installation screen appears.

Plant Applications Universal Client 8.0	
Tomcat Installation	
Tomcat new installation details	
Port:	8081
Redirect Port:	8444
Username:	admin
Roles:	manager-gui,admin-g
Password:	
Re-enter Password:	
Plant Applications Universal Client 8.0.0.	46
Cancel	Previous Next

14. In the **Tomcat Installation** screen, enter the Tomcat installation details for a new or existing installation as described in the following table. The installer prompts you to enter details for an existing Tomcat if the Tomcat installation details are available in the registry settings for the Plant Applications Universal Client on your computer. Else, the installer prompts you to enter details for a new installation of Tomcat.

Installation Detail	Description
Port	Enter the HTTP port that Tomcat uses to listen for client connections.
	Note: The default port is 8081.
Redirect Port	Enter the HTTPS port that Tomcat uses to redirect all HTTP requests to this port.
	Note: The default redirect port is 8444.
Username	Enter the user name to access Tomcat.
	<b>Note:</b> The default user name is admin.
Roles	Skip this box because it is automatically populated.
Password	Enter the password for the user name you entered in the <b>Username</b> box.
Re-enter Password	Reenter the password for the user name entered in the <b>Username</b> box.
	<b>Note:</b> This box appears only when a new installation of Tomcat is initiated by the installer.

#### 15. Select Next.

The RabbitMQ Credentials screen appears.

Plant Applications Universal Client 8.0	200 100 C
RabbitMQ Credentials	
Server name: Username: Password:	Validate Connection
Plant Applications Universal Client 8.0.0.46	
Cancel	Previous Next

16. In the **RabbitMQ Credentials** screen, perform one of the following steps:

• Enter the RabbitMQ credentials for the machine that hosts your Plant Applications message bridge as described in the following table, and then select **Validate Connection**.

Credential	Description
Server name	Enter the computer name or IP address that hosts your Plant Applications Message Bridge.
Username	Enter the Administrator's user name that you set during Plant Applications Message Bridge installation.
Password	Enter the password for the Administrator's user name you entered in the <b>Username</b> box.

The following table describes each icon indicating a validation status that might appear during the validation process.

Ico	n	Description
¢		Indicates that the validation is in progress.
✓	l	Indicates that the validation was successful.
X	l	Indicates that the validation was unsuccessful. In this case, make sure you enter the correct password.

#### 17. Select Next.

The You are ready to install screen appears.



18. Select Install, and then wait for the installation to complete.

Depending on the options selected, the installation process may take some time. On successful installation, the **Installation Successful** screen appears.

Plant Applications Universal Client 8.0
Installation Successful.
You may be asked to reboot when you close the installer.
Log Location: C:\Users\212754~1\AppData\Locaf\Temp\Plant_Applications_Universal_Client_8.0_20190628171813
View Logs
Plant Applications Universal Client 8.0.0.46
Exit

19. Optional: Select View Logs to see the installation details.20. In the Installation Successful screen, select Exit to close the wizard.

#### Results

The Plant Applications Universal Client is successfully installed on your computer.

**Remember:** If you upgrade JAVA later, it might create some issues in using the Plant Applications Universal Client. To resolve this issue, refer to the Community article 000020691 in the support site http://support.ge-ip.com.

#### **Next Steps**

Perform the post-installation steps.

### **About Post-Installation Tasks**

Based on your requirements, perform the following post-installation tasks:

- Add a UAA user.
- Configure a GE Proficy Historian Server for the Analysis application.
- Configure the cache settings for the Historian tags used in the Analysis application.

### Add a UAA User

#### **About This Task**

You must add User Authentication Service (UAA) users to access the Plant Applications Universal Client.

#### **Before You begin**

Ensure that you modify the uaac-create-clients-and-users.bat file to add the user details.

#### Procedure

- 1. Log in to the computer where you installed the Plant Applications Universal Client.
- 2. Select **Start**, and then search for the Command Prompt application.
- 3. In the search results, right-click Command Prompt, and then select Run as administrator.
- 4. In the command prompt, modify the directory path to the path where the uaac-create-clientsand-users.bat file is located.

**Note:** By default, the uaac-create-clients-and-users.bat file is located in the Plant Applications Universal Client installation directory.

- 5. In the command prompt, enter uaac-create-clients-and-users.bat.
- 6. Press Enter to run the uaac-create-clients-and-users.bat file.

#### Results

The user is added as a UAA user to the Operations Hub UAA with an access level you set for the user in the uaac-create-clients-and-users.bat file.

#### Modify the Batch File to Add the User Details

#### **About This Task**

You can use the uaac-create-clients-and-users.bat file located in the Plant Applications Universal Client installation directory to add a Universal Client user as a User Authentication Service (UAA) user and set the access level as bm-line-leader or bm-operator. The access levels bmline-leader and bm-operator are defined in the Plant Applications Administrator. The uaaccreate-clients-and-users.bat file associates a default user for the access levels as described in the following table.

Access Levels	Default User
bm-operator	bm_operator_1
bm-line-leader	bm_lineleader_1

#### Procedure

- 1. In the Plant Applications Universal Client installation directory, open the uaac-create-clientsand-users.bat file using a text editor.
- 2. Depending on the access level, identify each instance of the default user, and then replace the default user with the required user name.

For example, if the user name is john and you want to define bm\_operator as the access level, replace the instances of bm operator 1 with john as shown in the following table.

Original Code Snippet	Modified Code Snippet
<pre>call uaac user add bm_operator_1 - p testemails bm_operator_1@xx.com</pre>	call uaac user add john -p test emails john@xx.com
call uaac member add trend_client.read bm_operator_1	call uaac member add trend_client.read john
call uaac member add trend_client.write bm_operator_1	call uaac member add trend_client.write john
call uaac member add bm-operator bm_operator_1	call uaac member add bm-operator john
call uaac member add historian_rest_api.read bm_operator_1	call uaac member add historian_rest_api.read john
call uaac member add historian_rest_api.write bm_operator_1	call uaac member add historian_rest_api.write john

Similarly, if the user name is lisa and you want to define bm\_lineleader as the access level, replace the instances of bm lineleader 1 with lisa as shown in the following table.

Original Code Snippet	Modified Code Snippet
<pre>call uaac user add bm_lineleader_1 -p testemails bm_lineleader_1@xx.com</pre>	call uaac user add lisa -p test emails lisa@xx.com
call uaac member add bm-line- leader bm_lineleader_1	call uaac member add bm-line- leader lisa

3. Save your changes to the uaac-create-clients-and-users.bat file.

#### Results

The uaac-create-clients-and-users.bat file is modified with the required user details.

## Configure a GE Proficy Historian Server for the Analysis Application

#### **About This Task**

The Analysis application supports plotting of Historian tags from a GE Proficy Historian Server SP5 or later versions only. You can configure a maximum of 10 remote or native GE Proficy Historian Servers in the application.properties file for the Analysis application.

To configure one or more GE Proficy Historian Servers for the Analysis application, follow these steps:

#### Procedure

- 1. In the directory <tomcat\_home>/Apache Software Foundation/Tomcat 9.0/webapps/ mes-dataservice-impl-<version>/WEB-INF/classes, access the application. properties file by using a text editor. Where:
  - <tomcat\_home>: Is the directory where you installed Apache Tomcat. For example, C:/Program Files.
  - <version>: Is the version of the mes-dataservice-impl microservice created during the installation of the Plant Applications Universal Client. For example, 0.6.7.
- 2. Enter the properties and their details for each GE Proficy Historian Server as described in the following table.

Property	Description
hist <n>.service.origin</n>	Enter the IP address of the GE Proficy Historian Server. For example, 10.181.213.204.
hist <n>.service.port</n>	Enter the port number on which the GE Proficy Historian Server is installed.
	<b>Tip:</b> You can leave this property blank if the GE Proficy Historian Server is installed on the default port 8443.
hist <n>.service.hostname</n>	Enter the host name of the GE Proficy Historian Server as configured in the Plant Applications Administrator. For example, GESERVER.
hist <n>.service.client_secret</n>	Enter the client secret of the Historian Administrator.

**Note:** In the **Property** column, in each entered property, *<n>* represents a numeric value between 1 and 10 indicating the count of the Historian Server configured in the file. For example, hist1.service.origin, hist2.service.origin, and so on.

- 3. Save changes to the application.properties file.
- 4. Restart mes-dataservice-impl-0.6.7 and processanalyzer-service-impl-0.6.7 to apply the changes.

#### Results

The configured GE Proficy Historian Servers appear in the Analysis application.

## **Configure the Cache Settings for the Historian Tags**

#### **About This Task**

The Analysis application supports the caching and refreshing of the cached Historian tags after certain time interval. You configure the duration of the saved cached Historian tags in the application. properties file of the mes-dataservice-impl and processanalyzer-service-impl microservices for the Analysis application. After the set duration, the Historian tags are cached again.

#### Procedure

- 1. In the directory <tomcat\_home>/Apache Software Foundation/Tomcat 9.0/webapps/
  mes-dataservice-impl-<version>/WEB-INF/classes, access the application.
  properties file by using a text editor. Where:
  - <tomcat\_home>: Is the directory where you installed Apache Tomcat. For example, C:/Program Files.
  - <version>: Is the version of the mes-dataservice-impl microservice created during the installation of the Plant Applications Universal Client. For example, 0.6.2.
- 2. Enter the properties and their details as described in the following table.

Property	Description
historianTagMaxCacheSize	Enter the maximum cache size in KB. The default value is $50000$ .
	Example: historianTagMaxCacheSize=50000
historianTagCacheTimeOut	Enter the duration in the format duration <timeformat> after which the cached Historian tags are cleared by the mes-dataservice- impl microservice. Where: <timeformat> is h, m, or s to indicate time in hours, minutes, or seconds, respectively. The default value is 6h.</timeformat></timeformat>
	Example:historianTagCacheTimeOut=6h
scheduler.tagcaching.seconds	Enter the duration in seconds after which the Historian tags are cached again by the mes-dataservice-impl microservice. The default value is 21600.
	Example: scheduler.tagcaching.seconds=21600

Note: The value you enter for the historianTagCacheTimeOut and scheduler.tagcaching.seconds properties must of the same duration you enter for the tagVariableCacheTimeOut property in the processanalyzer-service-impl microservice.

- 3. Save the changes to your file.
- 4. In the directory <tomcat\_home>/Apache Software Foundation/Tomcat 9.0/webapps/ processanalyzer-service-impl-<version>/WEB-INF/classes, access the application.properties file by using a text editor. Where:
  - <tomcat\_home>: Is the directory where you installed Apache Tomcat. For example, C:/Program Files.

- <version>: Is the version of the processanalyzer-service-impl microservice created during the installation of the Plant Applications Universal Client. For example, 0.6.2.
- 5. For the tagVariableCacheTimeOut property, enter the duration in the format duration<timeformat> after which the tags are cached again. Where: <timeformat> is h, m, or s to indicate time in hours, minutes, or seconds, respectively. The default value is 6h. Example: tagVariableCacheTimeOut=6h

**Note:** The value you enter for the tagVariableCacheTimeOut property must be of the same duration you enter for the historianTagCacheTimeOut and scheduler.tagcaching.seconds properties in the mes-dataservice-impl microservice.

- 6. Save the changes to your file.
- 7. Restart Tomcat to apply the changes.

#### Results

The cached tags are refreshed after the duration you set in the application.properties file of the mes-dataservice-impl and processanalyzer-service-impl microservices for the Analysis application.

## **Performance Tuning Settings**

#### **About This Task**

Here are the recommended performance tuning settings for your environment to achieve optimal performance.

#### Procedure

- 1. Update Tomcat default threads.
  - a) Navigate to C:\Program Files\Apache Software Foundation\Tomcat 8.0\conf
  - b) Open the Server.xml file in Notepad. In Server.xml, search for the line 102 or <Connector protocol="org.apache.coyote.http11.Http11NioProtocol" maxThreads="150"
  - c) Change the max thread count to **800** (maxThreads="800").
  - d) Save the file.
- 2. Update JVM memory settings.
  - a) Navigate to C:\Program Files\Apache Software Foundation\Tomcat 8.0\bin and then run Tomcat8w.exe.
  - b) Select the **Java** tab.
  - c) Enter the following recommended values:
    - Initial memory pool: 4096 MB
    - Maximum memory pool: 4096 MB
    - Thread stack size: Leave this field empty
  - d) Select **OK**.
  - e) Stop and Start Tomcat.
- 3. Update database settings:
  - a) Update the Cost Threshold for Parallelism value:
    - i. Open SSMS connect to the instance, where SOA db is deployed.
    - ii. Select the instance. Now, right-click on the instance and then select Properties.

Connect - # *# = 7 C -*			
Connect • • • • • • • • • • • • • • • • • • •	Connect Disconnect Register New Query Activity Monitor Start Stop Pause Resume Restart Policies Facets Start PowerShell Reports Parse	Iministrator)	
	Properties		

iii. Select the **Advanced** tab. In the **Parallelism** section, in the **Cost Threshold for Parallelism** box, change the default value from **5** to **25**.

General		ular			
General     Memory     Processors		a)   ==			
Security	(	Contribution			
Connections	~	Containment	[ data		1
👂 Database Settings		Enable Contained Databases	raise		
Advanced	Ť	FILESTREAM	Disabled		4
Permissions	- 11	Ell ESTREAM Access Level Lisabled			
		FILESTREAM Share Name	M55GL2106A		
	*	Miscellaneous	Terre		-
		New Inggers to Fire Others	0		
		Blocked Process Inresnold			
		Cursor Inreshold	-1		
		Default Full-Text Language	1033		-
		Default Language	English		-
		Full-Text Upgrade Option	Import		2
		Max Text Replication Size	65536		
		Optimize for Ad hoc Workloads	False		
onnection		Scan for Startup Procs	False		
anver.	1000	Two Digit Year Cutoff	2049		
MSSQL2106	~	Network			4
		Network Packet Size	4096		
onnection:		Remote Login Timeout	10		
a	ř	Parallelism			
<u>View connection properties</u>		Cost Threshold for Parallelism	25		
		Locks	0		¥
rogress	A Co trig	low Triggers to Fire Others introls whether a trigger can perform an ggers cannot be fired by another trigger	action that initiates another trigger. When o	cleared,	
C Ready	۲	Configured values	) Running values		

- b) Ensure that statistics (sp\_updatestats) is updated in the database.
- c) It is recommended to move the transaction logs to a different drive to optimize disk I/O performance.

## **Node Application Manager Utility**

#### **About This Task**

Node Application Manager is a simple utility that displays the health of the UI micro applications in a dashboard. You can use this utility to stop or restart the applications if you are not able to access them in the universal client from the browser.

#### Procedure

1. Launch this utility using the desktop shortcut icon where you have installed the Plant Applications Universal Client. Alternatively, you can also launch this by directly entering the following URL in the browser from any computer that has access to the Plant Application.

https://<PlantAppComputerHostname>:<TomcatPortNo>/node-manager-app

2. Enter the credentials that has the **manager-ui** role of Tomcat assigned to log in. The Node Application Manager appears displaying the health of the individual applications in a dashboard.

Node Application Manager				С	Ċ
APPLICATION	STATUS	ACTIONS			
🕼 Activities	Started	Start	Restart	Stop	
O Downtime Displays	Stopped	Start	Restart	Stop	
My Machines	Started	Start	Restart	Stop	
Alarm Notification App	Started	Start	Restart	Stop	
Production Metrics App	Stopped	Start	Restart	Stop	
Process Analyzer App	Started	Start	Restart	Stop	
Apphub	Started	Start	Restart	Stop	

- 3. You can either **Start**, **Stop**, or **Restart** an individual application by selecting corresponding button. You can also use **Start All** or **Stop All** buttons either to start or stop all applications respectively.
- 4. You can select uto reload the dashboard or refresh the browser.
- 5. You can select to logout from Node Application Manager.

## Chapter

## Installing Plant Applications Universal Client Using Docker

#### **Topics:**

- About Installing Plant Applications Universal Client Using Docker
- About Preinstallation
   Requirements
- Components Required for Plant Applications Universal Client Installation
- System Requirements
- Software Requirements
- Configure Docker Settings for Linux
- Download Docker Images
- Configure Apache CouchDB
   Settings
- Configure Operations Hub UAA
- Generate the Binary Files Required to Install Plant Applications Universal Client
- Install Plant Applications
   Universal Client
- Configure Plant Applications to Enable Discrete Applications
- Uninstall Plant Applications
   Universal Client

## About Installing Plant Applications Universal Client Using Docker

Installing Plant Applications Universal Client using Docker installs both the process and discrete applications. You must perform this method of installation on a Linux machine.

#### Important:

- Host names and server names must always be entered in lowercase.
- IP addresses of only the IPv4 version are supported.

## **About Preinstallation Requirements**

This section of the document explains you how to get started with the Docker-based installation of Plant Applications Universal Client. Ensure that you perform the following tasks before you perform the installation.

- Check for the system requirements.
- Check for the software requirements.
- Configure Docker settings on the target Linux machine.
- Configure the Apache CouchDB settings.
- Configure the Operations Hub UAA settings.

## **Components Required for Plant Applications Universal Client** Installation

The following diagram provides the various components used while installing Plant Applications Universal Client:



## **System Requirements**

Ensure that your computer meets the system requirements as described in the following table.

Item	Requirement
Processor	Any processor with a clock speed of 3GHz or more and minimum 8-core configuration
RAM	64GB
	Note: For a test environment, you can use a 32GB RAM.
Hard drive	500GB
RAM allocation for Docker	45GB
Operating System	Both the following operating systems:
	<ul> <li>RedHat Linux or Ubuntu 17 or later: You must use this machine to install Plant Applications Universal Client for a production environment.</li> <li>Windows Server 2016 (with a 16GB RAM and a 100GB hard disk): You must use this machine to export the binaries that you will use to install Plant Applications Universal Client on Linux.</li> </ul>

### **Software Requirements**

Before you install the Docker-based installation of Universal Client, verify that the following software applications are installed on the target machine.

- The following Docker components on the target Linux machine:
  - Docker version 18.06 (community edition)

- Docker Compose
- Docker images from public registries
- Operations Hub UAA on a Windows machine.

**Note:** For instructions, refer to the Operations Hub UAA Installation Guide provided along with the Operations Hub installation package.

• Apache CouchDB 2.3.1 on a Windows machine.

## **Configure Docker Settings for Linux**

To install Plant Applications Universal Client on Linux, you must configure the Docker settings to work with Plant Applications Universal Client.

#### **Before You begin**

• Install Docker version 18.06 community edition.

**Tip:** You can download and install Docker 18.06 from the following URL: https://docs.docker.com/ install/

Install Docker Compose.

**Tip:** You can download and install Docker Compose from the following URL: https://docs.docker.com/ compose/install/

#### Procedure

- 1. If you are running behind a proxy, perform steps 2 through 6. Otherwise, skip to step 7.
- 2. Create a directory by running the following command: sudo mkdir -p /etc/systemd/ system/docker.service.d
- 3. Create a file named http-proxy.conf by running the following command: sudo nano /etc/ systemd/system/docker.service.d/http-proxy.conf
- 4. Copy the following lines of code into the http-proxy.conf file, replacing the text in the angular brackets with the appropriate values:

```
[Service]
Environment="HTTP_PROXY=<proxy URL>:<port number of the proxy
server>/""NO_PROXY=localhost,127.0.0.1,<IP address>,<host
name>"
```

5. Save the file, and exit.

Tip: To do so, press Ctrl+o, press Enter, and then press Ctrl+x.

6. Run the following commands to verify that the proxy details that you have entered are correct:

```
sudo systemctl daemon-reload
sudo systemctl restart docker
systemctl show --property=Environment docker
```

- 7. Create a file named daemon.json in the following location: /etc/docker
- 8. Add the following lines of code in the daemon.json file:

```
{
  "insecure-registries" : ["<IP address>:5000","<host name>:5000"]
}
```

**Note:** Depending on whether you will use IP address or host name while providing DTR details during installation, enter the IP address or the host name. You may enter both the details.

- 9. **Optional:** Add your user account to the Docker group so that you do not need to type sudo for each command, by running the following command: sudo usermod -aG docker \$USER
- 10. Enable Docker Swarm by running the following command: docker swarm init

**Note:** If you have not performed the previous step (that is, you are not a member of the Docker group), run the following command to initialize Docker Swarm: sudo docker swarm init

A token will be generated, which you can use to add more nodes to Docker Swarm.

#### Results

- The Docker settings are configured.
- Docker Swarm is enabled.

#### **Next Steps**

Download Docker Images on page 28.

### **Download Docker Images**

#### **Before You begin**

- Configure Docker Settings for Linux on page 27.
- Ensure that Docker is running.

#### Procedure

Open the terminal on the target Linux machine, and run the following commands to download the necessary dependent Docker images:

```
docker pull confluentinc/cp-kafka:5.1.2
docker pull confluentinc/cp-zookeeper:5.1.2
docker pull confluentinc/cp-schema-registry:5.1.2
docker pull thomsch98/kafdrop
docker pull haproxy:1.8
docker pull eventuateio/eventuate-tram-cdc-mysql- service:
0.21.3.RELEASE
docker pull hyper/docker-registry-web:latest
docker pull registry:2.4.1
docker pull governmentpaas/cf-uaac
```

## **Configure Apache CouchDB Settings**

Apache CouchDB is a document storage application that stores the documents used in discrete applications. This topic describes how to configure the Apache CouchDB settings so that it works with Plant Applications.

#### **Before You begin**

- Generate or procure SSL security certificates.
- Install Apache CouchDB version 2.3.1.

**Important:** Perform a single node installation.

**Tip:** You can download and install Apache CouchDB version 2.3.1 from the following URL: https:// couchdb.apache.org/fauxton-visual-guide/index.html#intro

#### Procedure

- 1. Enable the https protocol by performing the following steps:
  - a) Create a folder named certs in the installation folder for Apache CouchDB.
  - b) In the certs folder that you have created, place the certificate and key files that you want to use for the https protocol.
- Access the default.ini file located in the following folder: <installation folder for Apache CouchDB>/etc
- 3. Enter values for parameters as described in the following table.

Section	Parameter	Description
chttpd	port	Enter the port number that you want to use for Apache CouchDB.
	bind_address	Enter the IP address of the machine on which you have installed Apache CouchDB.
	authentication_handlers	Perform the following steps to enable proxy authentication:
		<ul> <li>a. Comment out the following line: authentication_ handlers = {chttpd_ auth, cookie_ authentication_ handler}, {chttpd_ auth, default_ authentication_ handler}</li> <li>b. Uncomment the following line: authentication_ handlers = {chttpd_ auth, proxy_ authentication_ handler}, {chttpd_ auth, cookie_ authentication_ handler}, {chttpd_ auth, default_ auth, default_ authentication_ handler}</li> </ul>
httpd	port	Enter the port number that you want to use for Apache CouchDB.
	enable_cors	Enter true to enable cross-origin errors.
cors	origins	Enter the IP address of the machine on which Plant Applications is installed.
	headers	Enter the following value: content- type, if-match, x-auth- couchdb-token, x-auth- couchdb-username, x- couch-full-commit
	methods	Enter the following value: GET , POST , PUT

- 4. Access the local.ini file located in the following folder: <installation folder for Apache CouchDB>/etc
- 5. Enter values for parameters as described in the following table.

Section	Parameter	Description
chttpd	port	Enter the port number that you want to use for Apache CouchDB.
	bind_address	Enter the IP address of the machine on which you have installed Apache CouchDB.

Section	Parameter	Description
ssl	enable	Enter true to allow the usage of the https protocol.
	cert_file	Enter the file path of the certificate file in the following format:/certs/ <name of="" the<br="">certificate file&gt;.crt</name>
	key_file	Enter the file path of the key file in the following format:/certs/ <name key<br="" of="" the="">file&gt;.key</name>
couch_httpd_auth	require_valid_user	Enter true to prompt users to enter their user name and password to access Apache CouchDB.
		Important: You must create at least one user before you enter true for this parameter.
httpd	WWW-Authenticate	Uncomment the following line: WWW- Authenticate = Basic realm="administrator"

6. Save the local.ini and default.ini files.

7. Restart the Apache CouchDB service.

#### Results

Apache CouchDB settings are now configured. You can view all the changes that you have made by accessing https://<host name or IP address of Apache CouchDB>:<port number>/\_utils/.

Note: By default, the port number is 6984.

#### **Next Steps**

1. Create an administrative user for Apache CouchDB.

**Tip:** Refer to the Apache CouchDB documentation for instructions on how to create an administrative user.

2. Create a database named documents.

**Note:** Do not change the database name to other than documents (for example, https://<host name or IP address of Apache CouchDB>:6984/documents).

Tip: Refer to the Apache CouchDB documentation for instructions on how to create a database.

## **Configure Operations Hub UAA**

#### **Before You begin**

• Install Operations Hub UAA.

**Note:** For instructions, refer to the Operations Hub UAA Installation Guide provided along with the Operations Hub installation package.

• Ensure that Docker is up and running and that Docker Swarm is enabled.

#### Procedure

- 1. Download the following file from the customer portal: Proficy\_Plant\_Applications\_ Universal\_Client\_Docker\_v8.0\_English.zip
- 2. Copy the folder Configure\_Operations\_Hub\_UAA to the target Linux machine.
- 3. Access the Linux node where you have placed the folder, and then access the following folder: UAA\_Config\_Scripts
- 4. Access the .env file, and for the CONFIG\_FOLDER\_PATH parameter, update the existing path with the path of the Configure\_Operations\_Hub\_UAA/UAA\_Config\_Scripts/Config folder.
- 5. Navigate to the Configure\_Operations\_Hub\_UAA \UAA\_Config\_Scripts\Config folder that contains the uaac setup.sh file.
- 6. Access the uaac\_setup.sh file, and perform the following tasks:
  - a) Replace UAASERVER with the host name or IP address of the machine on which you have installed Operations Hub UAA.
  - b) Replace 8443 with the port number of Operations Hub UAA.
  - c) If you want to modify the user name, password, and email ID of the user, update the corresponding values in the following line of code: uaac user add bm\_operator\_1 -p bm\_operator\_1 -emails bm\_operator\_1@example.com

**Important:** You must provide this modified user name during the docker Universal Client installation. This user must be a Plant Applications administrator user.

7. Assign the execute permission to the UAA\_Config\_Start\_Lix.sh file.

**Tip:** To assign execute permission, run the following command: chmod +x UAA\_Config\_Start\_Lix.sh

8. Run the UAA\_Config\_Start\_Lix.sh file.

#### Results

Operations Hub UAA is now configured. You can access Operations Hub UAA from the following URL: https://<Operations Hub UAA host name>:<port\_number>/uaa

Tip: To verify that Operations Hub UAA is running:

- 1. Run the following command to verify that the stack (in this case, uaaconfig) is deployed: <code>docker stack ls</code>
- 2. Run the following command to verify that the service (in this case, uaaconfig\_uaac) is running: docker service ls

A list of services that are deployed on Docker appear. In the **REPLICAS** column:

- The value 1/1 indicates that the service is running.
- the value **0/1** indicates that the service is not running. If that happens, verify after some time, or access the service log by running the following command: docker service logs <name of the service> (for example, docker service logs uaaconfig uaac).

If you want to remove the stack, run the following command: docker stack rm <name of the stack>

#### **Next Steps**

Verify if Operations Hub UAA is configured by logging in to Operations Hub UAA with the credentials that you have created.

## Generate the Binary Files Required to Install Plant Applications Universal Client

To generate the binary files required to install Plant Applications Universal Client on the target Linux machine, you must first run the installer on a Windows machine.

#### **Before You begin**

**Note:** If you want to reinstall Plant Applications Universal Client, you must first uninstall the existing version of Plant Applications Universal Client using the Control Panel.

Ensure that:

- You are an Administrator with execute permissions.
- Your system meets the preinstallation requirements.
- You have the following UAA and Apache CouchDB certificates in your system.
  - uaa\_server.crt
  - uaa\_server.pem
  - uaa\_server.key
  - couch\_server.crt

Important: It is mandatory to maintain the same certificate names.

#### Tip:

- To procure uaa\_server.crt, uaa\_server.pem,uaa\_server.key files, perform the following steps:
  - 1. Navigate to the following folder on the machine on which Operations Hub UAA is installed: C: \Program Files (x86)\GE Digital\nginx\conf\cert
  - 2. Copy the server.crt, server.pem, and server.key files to a folder on the Windows machine.
  - 3. Rename these files by adding uaa\_ as the prefix (for example, server.crt to uaa\_server. crt).
- To procure couch server.crt file, perform the following steps:
  - 1. Navigate to the following folder on the machine on which Apache CouchDB is installed: <Apache CouchDB installation folder>/certs
  - 2. Copy the certificate file to a folder on the Windows machine.
  - 3. Rename the file to couch\_server.crt.
- To procure the couch\_server.crt file, generate a self-signed certificate or use a proprietary certificate.

#### Procedure

 Download the Proficy\_Plant\_Applications\_Universal\_Client\_Docker\_v8.0\_ English.zip file from the customer portal, extract the file to the Windows machine where you want to run the installer, and then run the Plant Applications Universal Client.exe file as an administrator.

The installer wizard appears, displaying the **Welcome to Plant Applications Universal Client** screen.



2. Select Next.

The License Agreement screen appears.

License Agreement	GE DIGITAL MASTER PRODUCTS AND SERVICES AGREEMENT (MPSA) This GE Digital Master Products and Services Agreement ("Agreement") is entered into by and between
Install Directory and DTR	94583 ("GE") and, (Customer Name) having a place of business at (Customer Address) ("Customer"), on together as the "Parties." The term "MPSA" shall mean specifically this document, including the main bo MPSA along with all Orders. SOWs, and Change Orders entered into hereunder.
PA Database Credentials	DEFINITIONS. The capitalized terms used in this Agreement shall have the meaning given to them below. Words impa
Messaging Bridge	"Acceptable Use Policy" is defined in Appendix A. "Affiliate" means, with respect to a Party, an entity that controls, is controlled by, or is under common co
JAA Credentials	"Change Order" is defined in Section 6.1. "Confidential Information" of a Party means all of that Party's information and documentation discloses
Plant Applications Docker	other than in writing, designated at the time of disclosure) as "confidential" or with a similar designation Information, GE's Confidential Information includes the GE Offerings. "Confidential Information" does no
Universal Client	by the recipient's written records, without violating the disclosing Party's proprietary rights; (b) is or bec such information to a third party free of any obligation of confidentiality; (d) is already known by the rec the receiving Party has no obligation of confidentiality other than pursuant to this Agreement; or (e) is r "Customer Content" means data, information, documentation, and software provided by Customer for "Deliverables" are defined in Section 6.3.
	"Data Protection Plan" is defined in Section 3.7.
	<
	I agree the terms in the license agreement.

3. Read the license agreement, select the I agree the terms in the license agreement check box, and then select Next.

The Install Directory and DTR screen appears.

License Agreement	Installation Directory		
Install Directory and DTR	C:\Program Files\GE Digital\Plan	ntApplicationsDocker\	Browse
PA Database Credentials	Docker Trusted Registry		
Messaging Bridge	Existing DTR	● New DTR (Port# 5000)	
UAA Credentials	Server Name	opshubuaa	
Plant Applications Docker			
Universal Client			Validate

- 4. In the **Installation Directory** box, select the location where you want to place the binary and configuration files.
- 5. Enter a value in the **Server Name** box as follows:
  - If you select Existing DTR, enter a value in the following format: <host name or IP address>:<port number>, where <host name or IP address> is either a fully qualified domain name or IP address of the DTR. Installer uses these existing DTR details to push and pull Docker images for Plant Applications Universal Client.
  - If you select **New DTR**, the local host name appears. Replace the local host name with the host name of the target Linux machine.
- Select Validate to validate the DTR details, and then select Next. The Plant Applications DB Credentials screen appears.

License Agreement	Plant Applications DB CouchDB	
Install Directory and DTR	Server Name	1
DA Database Credentials	Database	
PA Database Credentiais	Instance	
Messaging Bridge	Port	
UAA Credentials	Username	sa
Plant Applications Docker	Password	
Universal Client		Validate

- 7. Enter the Plant Applications database and Apache CouchDB database credentials to establish connections with the databases.
  - a. In the **Plant Applications DB** section, enter values as described in the following table.

Credential	Description
Server Name	Enter the host name or IP address of the Plant Applications database.
Database	Enter the name of the Plant Applications database that you want to connect with the Plant Applications Universal Client.
Instance	Enter the instance name of the SQL server. Entering an instance is optional.
	Note: You can specify values either for Instance or Port.
Port	Enter the port number that the instance uses to listen for the client connections.
Username	Enter the user name of the administrator who has read- write permissions to access the database you entered in the <b>Database</b> box. By default, the user name appears as <i>sa</i> .
Password	Enter the password for the Administrator user you entered in the <b>Username</b> box.

- b. Select **Validate** to validate the Plant Applications database configuration.
- c. In the **CouchDB** tab, enter your Apache CouchDB credentials as described in the following table.

Credential	Description
CouchDB Server Uri	Enter the fully qualified web address of the Apache CouchDB in the format: https:// <host name<br="">or IP address&gt;:<port number=""></port></host>
Database	Enter the value documents. This is the name of the Apache CouchDB database that you want to connect with the Plant Applications Universal Client.
Node	Enter the name of the node where Apache CouchDB is running. This is an optional field and, by default, the node value appears.
Username	Enter the user name of the administrator that has read- write permissions to access the database you entered in the <b>Database</b> box.
Password	Enter the password for the user you entered in the <b>Username</b> box.

- d. Select **Import Certificates** to import the Apache CouchDB server certificate (couch\_server.crt) that you have generated.
- 8. Select **Validate** to validate the Apache CouchDB database credentials, and then select **Next**. The **Messaging Bridge** screen appears.

icense Agreement	Server Name		
stall Directory and DTR	Username		
A Database Credentials	Password		20
essaging Bridge			Validate
AA Credentials			
ant Applications Docker			
iversal Client			

9. Enter the credentials of your RabbitMQ Administrator account for queuing the messages as described in the following table.

Credential	Description
Server Name	Enter the host name of the RabbitMQ server.
Username	Enter the username of the RabbitMQ administrator.
Password	Enter the RabbitMQ admininstrator password.

10. Select **Validate** to validate the RabbitMQ Administrator connection configuration, and then select **Next**.

The UAA Credentials screen appears.

Hant Applicati	ons Universal Client	
License Agreement	UAA Server Uri	
Install Directory and DTR	Admin Client Id	
PA Database Credentials	Admin Client Secret	
Messaging Bridge	Admin User	
UAA Credentials	Admin Password Certificate naming convention is: uaa_server.crt, ua	aa_server.key, uaa_server.pem
Plant Applications Docker	Import Certificates	Validate
Universal Client		
Cancel		Previous Next

11. Enter the Operations Hub UAA details for authenticating the users to access the Plant Application Universal Client as described in the following table.

Credential	Description
UAA Server Uri	Enter the service uri of Operations Hub UAA in the following format: https:// <ip address="" host="" hub="" name="" of="" operations="" or="" uaa="">:<port number="">/uaa</port></ip>
Admin Client ID	Enter the client ID of the Operations Hub UAA administrator. By default, the client ID is pauc.
Admin Client Secret	Enter the client secret of Operations Hub UAA By default, the client secret is paucsecret.
Admin User	Enter the user name of the administrative user account created in Operations Hub UAA and configured in the Plant Applications server. By default, the user name is bm_operator_1.
Admin Password	Enter the password of the administrative user. By default, the password is bm_operator_1.

- 12. Select **Import Certificates** and select the the UAA server certificates (uaa\_server.crt, uaa\_server.pem, and uaa\_server.key).
- 13. Select Validate to validate the Operations Hub UAA credentials, and then select Next. The Plant Applications Docker screen appears, displaying all the exposed Plant Applications services that are integrated with the Universal Client. You can also modify the port numbers.

License Agreement	Network	PAWeb	
Install Directory and DTR	Docker Services	Port Number	
DA Database Contactor	NonConformance App Service	8092	1.
PA Database Credentials	Operator App Service	5005	
Management of Participation	Property Definition App Service	5007	
messaging bridge	Product Service	9000	
and construction	Route App Service	8093	
JAA Credentials	Security App Service	5015	
Plant Applications Docker	Activities App Service	9005	
	Supervisor App Service	6663	
and the second second	Productionmetrics App Service	4002	
Universal Client	My Machines App Service	8089	
	Downtime App Service	3075	
		Validate	

14. Ensure that the port numbers are valid and unused in the target Linux machine, then select **Validate** to validate the ports, and then select **Next**.

**Note:** Though the validation happens in the local machine, you must ensure that ports are available on the target Linux machine.

The **Universal Client** screen appears, displaying the host name and port number that enable you to access Plant Applications Universal Client.

Plant Applicati	ons Universal Client	80,000
License Agreement	Application	Universal Client
Install Directory and DTR	Server Name	dns.htclab.ge.com
PA Database Credentials	Port Number	8445
Messaging Bridge	*Certificate naming convention is: pa_uc_cert.crt.pa_	uc_cert.key, pa_uc_cert.pem
UAA Credentials	Centrate of Sen Signed Certificates	Custing of size certainates
Plant Applications Docker	Applications and web service to facilitate the every ti	on of discrete manufactures and includes Efficiency
Universal Client	(Equipment, Reports, Downtime), Route Managemen operator applications, Non-conformation Manageme	t, Order Management, Operation and Work Queue nt, Property Definition and Security Management.
		Validate
Cancel		Previous Next

**Important:** By default, local host name appears in the **Server Name** box. You must replace it with the host name of the target Linux machine. The host name must be in lower case.

- 15. Ensure that the port number is valid and unused on the target Linux machine.
- 16. If you want to generate self-signed certificates, select Generate UC Self-Signed Certificates. If you want to use existing certificates, select Existing UC SSL Certificates, and then select the certificates. Ensure that the names of the files are pa\_uc\_cert.crt, pa\_uc\_cert.key, and pa\_uc\_cert.pem.
- 17. Select Validate, and then select Next.

**Note:** Though the validation happens in the local machine, you must ensure that ports are available on the target Linux machine.

The You are ready to install screen appears.



#### Important: Do not select Install.

18. Select **Export** to generate the binary files and configuration files required to install Plant Applications Universal Client on the target Linux machine.

The Exported Successfully screen appears.



19. Select **Export Path** to navigate to the folder in which the binary files and configuration files are available.

The PlantApplicationsDocker folder appears, displaying the binary files and configuration files.

#### **Next Steps**

• Use the binary files and configuration files that you have exported to install Plant Applications Universal Client on the target Linux machine.

**Note:** When you transfer files from the Windows machine to the target Linux machine using a file transfer program, ensure that all the text-based files (for example, .yml, .env, .sh, .cfg, .json, and .txt files) are converted as text files. This is to replace all the carriage returns to line feeds.

### **Install Plant Applications Universal Client**

#### **Before You begin**

Ensure that:

- You are an Administrator with execute permissions.
- Your system meets the preinstallation requirements.
- You have generated the binary files and configuration files required to Install Plant Applications
  Universal Client and copied the exported files and folders to the Linux machine on which you want to
  install Plant Applications Universal Client.
- Docker is running.

#### Procedure

- 1. Copy the root folder (PlantApplicationsDocker) to a folder in the target Linux machine.
- 2. While generating binary and configuration files, if you selected the **New DTR** option, perform steps 3 through 7. Otherwise, log in to the existing Docker registry, and skip to step 8.

**Note:** To log in to a Docker registry, run the following command: docker login <URL of the registry>

- 3. Using terminal, navigate to the pa-dtr folder.
- 4. Edit the .env file, and update following parameters with the absolute path of the root folder.
  - REGISTRY\_WEB\_CONFIG\_VOLUME\_PATH
  - REGISTRY\_WEB\_DB\_VOLUME\_PATH
  - REGISTRY\_CONFIG\_VOLUME\_PATH

COMPOSE CONVERT WINDOWS PATHS=1
WEGISTRY_WEB_IMAGE=hyper/docker-registry-web
REGISTRY IMAGE=registry:2.4.1
REGISTRY WEB CONFIG VOLUME PATH //C/Program Files/GE Digital/PlantApplicationsDocker/pa-dtr/conf/registry-web
REGISTRY WEB DB VOLUME PATH=//C/Program Files/GE Digital/PlantApplicationsDocker/pa-dtr/conf/registry-web/db
<pre>WEGISTRY_CONFIG_VOLUME_PATH=//C/Program Files/GE Digital/PlantApplicationsDocker/pa-dtr/conf/registry</pre>

- 5. In the pa-dtr folder, change the permission of the PA DTR Start Lix.sh file to 775.
- 6. Access the PA\_DTR\_Start\_Lix.sh file, and run the Shell script as an Administrator. This is necessary to create the Docker registry.
- 7. Go to the following locations to check if the docker registry is created successfully.
  - Registry-url: http://<host name or IP address>:5000 for checking if the registry is up and running.
  - Registry-web-url: http://<host name or IP address>:8080 for checking the docker images.
- 8. Using terminal, navigate to the pa-service-tars folder and run one of the following commands: docker-push-util.sh <host name or IP address of the machine on which DTR is running>:<port number>
  - For a new DTR: docker-push-util.sh <host name or IP address>:<port number>

• For an existing DTR: docker-push-util.sh <host name or IP address>

**Note:** Ensure that you have added your <*host name or IP address*>: <*port number*> to the **Daemon** wizard and <*host name or IP address*> to the **Proxies** wizard in the Docker Settings.

9. Using terminal, navigate to the plantapps-web-docker folder, open the .env file. The FOLDER PATHS records appear.

10. In the .env file, update following parameters with the absolute path of the root folder.

- ERROR\_LOGS\_PATHS
- CONFIG\_FOLDER\_PATH
- SECRETS\_FOLDER\_PATH
- ZOOKEEPER\_DATA\_FOLDER\_PATH
- ZOOKEEPER\_LOGS\_FOLDER\_PATH
- KAFKA\_DATA\_FOLDER\_PATH

```
ERROR_LOGS_PATHS=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/mnt/logs
CONFIG_FOLDER_PATH=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/mnt/paweb/config
SECRETS_FOLDER_PATH=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/Secrets
ZOOKEEPER_DATA_FOLDER_PATH=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/mnt/data/zookeeper
ZOOKEEPER_LOGS_FOLDER_PATH=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/mnt/logs/zookeeper
KAFKA_DATA_FOLDER_PATH=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/mnt/logs/zookeeper
KAFKA_DATA_FOLDER_PATH=//C/Program_Files/GE_Digital/PlantApplicationsDocker/plantapps-web-docker/mnt/data/kafka
```

## 11. In the plantapps-web-docker > mnt > paweb > config folder, in the workorder\_entrypoint.sh file, replace the value highlighted in red with the absolute path of the root folder.



- 12. Using terminal, navigate to the plantapps-web-docker folder, change the file permission of PA\_Services Start Lix.sh to 775.
- 13. Run the PA Services Start Lix.sh file.
- 14. Using terminal, navigate to the plantapps-universal-client folder, and then open the .env file.

The records associated with the PATH and FILE keys appear.

- 15. In the **.env** file, update following parameters as shown in the image below with the absolute path of the root folder.
  - CONFIG\_FOLDER\_PATH
  - DOWNTIME\_APP\_PROPERTIES\_FILE
  - PRODUCTION\_METRICS\_APP\_PROPERTIES\_FILE
  - APPHUB\_LOCALCONFIG\_FILE
  - ALARM\_CONFIG\_FILE
  - OPERATOR\_APP\_PROPERTIES\_FILE
  - PROPERTYDEFINITION\_APP\_PROPERTIES\_FILE
  - NONCONFORMANCE\_APP\_PROPERTIES\_FILE
  - SUPERVISOR\_PROPERTIES\_FILE
  - ROUTEAPP\_PROPERTIES\_FILE
  - WORKQUEUEAPP\_PROPERTIES\_FILE

- SECURITY\_ADMINISTRATION\_APP\_PROPERTIES\_FILE
- MYMACHINESAPP\_PROPERTIES\_FILE
- ALARM\_NOTIFICATION\_APP\_PROPERTIES\_FILE

CONFIG\_FOLDER\_PATH=//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/scripts DOWNTIME\_APP\_FROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/odwntime-app/app.properties.jso FRODUCTION\_METRICS\_APP\_FROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/localconfig.json ALA&M\_CONFIG\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/localconfig.json ALA&M\_CONFIG\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/localconfig.json ALA&M\_CONFIG\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/propertorapp/app.properties.json PROPERTION\_APP\_FROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/propertorapp/app.properties.json PROPERTYDEFINITION\_APP\_FROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/propertydefinitionapp NONCONFORMANCE\_APP\_FROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/supervisorapp/app.properties.json ROUTEAPP\_PROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/supervisorapp/app.properties.json ROUTEAPP\_PROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/supervisorapp/app.properties.json ROUTEAPP\_PROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/supervisorapp/app.properties.jso ROUTEAPP\_PROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/supervisorapp/app.properties.js SCUNITY\_ADMINISTRATION\_APP\_PROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/securityadminist MYMACHINESAPP\_PROPERTIES\_FILE\*//C/Program Files/GE Digital/PlantApplicationsDocker/plantapps-universal-client/machine-app/app.properties.js ALA&M\_NOTFICATION\_APP\_FROPERTIES\_F

- 16. Using terminal, navigate to the plantapps-universal-client folder, and change the permission of the PA Apps Start Lix.sh file to 775.
- 17. Run the PA Apps Start Lix.sh file after changing the file permission to 775.

#### Results

The Docker-based installation of Plant Applications Universal Client is completed.

Tip: To verify that the installation is successful:

- 1. Run the following command to verify that the stacks (that is, PARegistry, PAServices, and PAContainer) are deployed: docker stack ls
- 2. Run the following command to verify that all the services in Plant Applications Universal Client are running: docker service ls

A list of services that are deployed on Docker appear. In the **REPLICAS** column:

- The value 1/1 indicates that the service is running.
- the value 0/1 indicates that the service is not running. If that happens, verify after some time, or access the service log by running the following command: docker service logs <name of the service> (for example, docker service logs PAServices assignmentservice).

If you want to remove the stack, run the following command: docker stack rm <name of the stack>

Note: Wait for a few minutes (about 20 minutes) to access the Plant Applications Universal Client.

#### Next Steps

- Access Plant Applications Universal Client using the following URL: https://<host name>:<port number> where <host name> and <port number> are the values that you entered while generating the binary files and configuration files required to Install Plant Applications Universal Client.
- Configure Plant Applications to Enable Discrete Applications on page 45

## **Configure Plant Applications to Enable Discrete Applications**

Only if a production line is route-enabled, you can use it in discrete applications. This topic describes how to route-enable a production line and use it in the discrete applications.

#### Procedure

- To use a production line in discrete applications, route-enable each production line that you want to use by right-clicking the production line, and selecting **Route enabled <name of the production line>**. For more information, refer to the About Enabling a Production Line for Using a Route topic in the Plant Applications Administrator Help.
- 2. To import route-enabled production lines from one Plant Applications server to another, perform the following steps:
  - a) Export the production lines and related data from the source server.
  - b) In the destination server, create a sample production line, and add a sample unit.
  - c) Right-click the production line that you have created, and select **Route enabled < name of the production line>**.
  - d) Import the production lines and related data to the destination server.
  - e) Right-click each production line that you have imported, and then select **Route enabled <name of the production line>**.

You can now use the production lines in discrete applications using the destination Plant Applications server.

## **Uninstall Plant Applications Universal Client**

#### Procedure

- 1. Navigate to the installation folder of Plant Applications Universal Client on the target Linux machine.
- 2. Using terminal, run the following commands:

```
chmod +x DockerFlush.sh
./DockerFlush.sh <IP address or host name of the DTR machine>:<port
number>
```

#### Results

Plant Applications Universal Client is uninstalled.

## Chapter

# 4

## **Upgrade Plant Applications Universal Client**

#### **Topics:**

- Upgrade the Plant Applications Universal Client (Non-Docker Installer only)
- Import the Historian UAA
   Certificate
- Configure ThingWorx UAA
   Authenticator

## Upgrade the Plant Applications Universal Client (Non-Docker Installer only)

#### **Before You begin**

Upgrade the Plant Applications Universal Client (Non-Docker Installer only) on page 47

- Ensure that you complete the following procedure specific to the Plant Applications Message Bridge:
  - 1. Uninstall the earlier version of the Plant Applications Message Bridge. The Proficy Server Message Bridge service is disabled.
  - 2. Delete the directory C:\Program Files (x86)\Proficy\Proficy Server \RabbitMQMessageBridgeService.
  - 3. Restart your computer.
  - 4. Install the version of the Plant Applications Message Bridge included in the Plant Applications installer.
  - 5. Restart the Proficy Server Manager service.

The Proficy Server Message Bridge service is automatically restarted.

- Ensure that you create a backup copy of the text file that includes the user-specific settings. The file is created in the directory <tomcat\_home>/Apache Software Foundation/Tomcat 9.0/ users/<user>, where:
  - <tomcat\_home> is the directory where you installed Apache Tomcat. For example, C:/Program Files.
  - <user> is the name of a logged-in user.

After you upgrade, you can copy-paste the file to the same location to replicate the user-specific settings. For more information, refer to the Plant Applications Universal Client Help.

#### **About This Task**

You can upgrade any earlier service pack (SP) version of Plant Applications Universal Client 7.0 to 8.0.

Note: The Plant Applications 8.0 installer is the base installer for all upgrade requirements.

#### Procedure

 Run the installfrontend.exe file as an Administrator. The installation menu appears, displaying the Install Proficy Plant Applications 8.0 screen.



**Tip:** You can hover over each task that appears in the installation menu to refer to the tooltip associated with that task.

#### 2. Select Plant Applications Universal Client.

The installer gathers the current configuration and determines the required configurations that need to be updated.

Then the upgrade wizard appears, displaying the **Welcome to Plant Applications Universal Client** screen.



3. In the Welcome to Plant Applications Universal Client screen, select Next. If any of the required software is missing, the Prerequisites screen appears. In the Prerequisites screen, select Next to view all installed prerequisites and install any missing prerequisites.

Apache Tomcat	Installed
Ruby 2.3.3	Installed
Ruby Dev Kit	Installed
Microsoft OLEDB driver 18 for SQL Server	Installed
Open JDK 1.8	Will be installed
Node.js 8.12	Will be installed
Python 2.7	Will be installed
	0.

If all the required software is installed, then the **Read and accept the license agreement to continue** screen appears.

On-Premise T	erms
DEFINITIONS	
"End User" me "GE Offerings" Agreement	ans the end user who will be using GE Offerings solely for its internal business operations. means, collectively, Hardware and/or Software delivered by GE in accordance with this
"Hardware" m	eans hardware equipment that is delivered to End User.
"Open Source	Software" means any software that is distributed as "free software," "open source software"
or under a sim	ilar licensing or distribution model, including without limitation the GNU General Public
License (GPL)	including the GNU Affero GPL License), GNU Lesser General Public License (LGPL), Mozilla
Public License	(MPL), BSD licenses, the Artistic License, the Netscape Public License, the Sun Community
Source Licens	e (SCSL), the Sun Industry Standards License (SISL) and the Apache License.
"Order" mean	an order issued by Reseller and accepted by GED or its applicable regional affiliate
to deliver the	GE Offerings identified in such accepted order to the End User identified in such accepted
order.	
"Reseller" mea "Reseller Agre	ns a reseller who has been authorized by GED to resell GE Offerings to End Users. ement" means the agreement between the End User and Reseller who issued the Order.
"Software" me applicable Ore	ans software that is delivered to End User for installation and use in accordance with an er.

4. Read the license agreement, select **Accept**, and then select **Next** to continue the upgrade.

**Note:** If you already have a Tomcat instance running, a message stating that the Tomcat instance has been found appears in the Tomcat Installation screen informing you to select the existing Tomcat instance.

Plant Applications Universal Client 8.0							
Tomcat Installation							
Please select an existing Tomcat version							
Warning							
An existing Tomcat Instance has been found.							
Please select an existing Tomcat Instance to continue.							
OK							
<ul> <li>Ensure that the selected instance of Apache Tomcat Server is running and you are able to login into the Tomcat Manager web application.</li> </ul>							
WARNING: Thingworx GE Application Assembler version 7.1.2-b50 detected. Upgrade will remove Thingworx Runtime from the local system if there are no custom mashups created.							
Plant Applications Universal Client 8.0.0.47							
Cancel Previous Next							

Select **OK**. You can now select an appropriate Tomcat instance from the drop-down and then select **Next**.

Depending on the contents to be upgraded, the upgrade process might take some time. A message appears in the wizard, indicating whether the upgrade was successful or not.



- 5. **Optional:** Select **View Logs** to see the upgrade details.
- 6. In the **Upgrade Successful** screen, select **Exit** to close the upgrade wizard.

#### Results

Plant Applications Universal Client has been upgraded to the latest version.

#### **Next Steps**

- Import the Historian UAA certificate.
- Configure ThingWorx UAA Authenticator.

## Import the Historian UAA Certificate

If you have installed custom applications in the previous version of Plant Applications, you must import the Historian UAA certificate.

#### Procedure

- 1. In the Plant Applications Universal Client, in the application navigation menu, select **Custom Applications**.
- 2. Access the settings, and then open developer tools.
- 3. Select **Security**, and then select **View Certificate**. The details of the certificate appear.
- 4. Select **Issuer**, and then select **Copy to File**. The **Export Certificate** window appears.

- 5. Select Next.
- 6. Select Base-64 encoded X.509 (.CER), and then select Next.
- 7. Select Browse, and assign a certificate name.
- Select Finish. The certificate has been exported.
- 9. Double-click the certificate, and then select Install.
- 10. Select Local Machine, and then select place all certificates in following store.
- 11. Select Browse, and then select Trusted Root Certification Authorities.
- 12. Select Finish.

The certificate has been imported.

## **Configure ThingWorx UAA Authenticator**

This topic describes how to configure ThingWorx UAA authenticator to use Operations Hub UAA Authenticator to access custom applications that you have created in a previous version of Plant Applications.

#### **Before You begin**

Ensure that:

- Operations Hub UAA is installed. For instructions, refer to the Operations Hub UAA installation guide that is available in the Operations Hub UAA installation package.
- ThingWorx Application Assembler 7.1.2 is deployed in Apache Tomcat.
- ThingWorx Composer is accessible via the following URL: https://<host name>:<Tomcat redirect port number>/Thingworx/Composer/index.html

#### Procedure

- 1. Log in to ThinWorx Composer.
- 2. In the Security section, select Authenticators.
- 3. Select UAA Authenticator .

and the second			_		
E Menus	•	P	ÿ	UAAAuthenticator	Authenticator that connects to GE UAA
성 Style Definitions	0	P	Ŵ	ThingworxMobileAuthorizationAuthe	Mobile App Builder Authenticator that validates against the Thingwork User/Passwords
State Definitions	0	P	ų	ThingworxMobileTokenAuthenticator	Mobile App Builder Authenticator that validates against the Thingworx Mobile Tokens
> DATA STORAGE					
> COLLABORATION					
- SECURITY					
± User Groups					
2 Users					
* Corganizations					
Application Keys					
11 Directory Services					
Authenticators					

4. Select Configuration.

UAAAuthenticator Authenticat	or 👔 Save 🤿 Cancel Edit To Do 🤟							
ENTITY INFORMATION	Configuration for UAAAuthentic	ator 🖻						
Configuration Mapping of IDM group names to the TWX group names								
PERMISSIONS	🕂 Add 💥 Delete							
CHANGE HISTORY	UserGroupName	TWXGroupName						
Change History	twx-administrators	Administrators						

- 5. Scroll down the page to access the **UAA Authenticator Configuration** section.
- 6. Provide the following values.

Box	Description
SingleSignOnURL	Enter the Operations Hub UAA URL.
UAAClientId	Enter a value in the following format: <host name&gt;_mes_process, where <host name=""> is the host name of the machine on which Plant Applications Universal Client is installed, in lowercase.</host></host 
UAAClientSecret	Enter plantappssecret.
RedirectURL	Leave as is. If, however, the URL contains the host name in uppercase, replace it with lowercase (for example, replace https://UCNODE:8444/Thingworx/Home?postAuth=true with https://ucnode:8444/Thingworx/Home?postAuth=true).

- 7. Select Save.
- 8. Access the home page of ThingWorx Composer.
- 9. In the **Modeling** section, select **Things**.
- 10. Select ConfigThing\_PAAddOn.

Application Assembler Thing Worx INSIDE Type to search system							
•							
I AII	Things Type to filter list	C Advanced Clear					
Things	🕂 New 🖉 View 🖉 Edit 🗈 Duplicate	🗙 Delete 🛛 🏦 Permissions					
🖪 Thing Templates	Filtering by: Exclude System Objects						
Thing Shapes	View Name	Description					
Data Shapes Networks	ConfigThing_PAAddOn						

11. Select Properties > My Properties.

12. In the row containing LogoutURL, select Set.

🗎 🔹 ConfigThing,MAddOn 🗙								
ConfigThing_PAAddOn	ning 🗊 Sava 🗩 Cancel I	idit To Do -						C More -
ENTRY NFORMATION	Properties 🖭 🛨	Add My Property 🔹 🚥 P	fanage Bindings	ZEdt X Delete	Duplicate			
Contral Information     Properties	★ My Properties							
⊕ Services ∮Events	Edit Name	Type	Alerta	Additional Info	Default Value	Value	OutsChange	1 12
Subscriptions     Home Mashup	🗏 🖉 😓 -tr-LogoutURL		0 Alerts			https://WIN-GN37LOS	R VALUE	

The Set value of property: LogoutURL window appears.

×	My Pro	opert							
			Name	Saturalue of property: Logout LIPI					
			-T-LogoutURL	Set value of property. Logoutoric	hț				
			-g- DashboardU	https://W/IN-GN37LOOG7C4/8445/uaa/log	ht				
			-T- ReportURL		ht				
			- <b>r</b> - DowntimeU	Cancel Set	ht				
			-T- ActivitiesUR		ht				
			-g- MyMachines		htt				

#### 13. Replace the URL with the Operations Hub UAA URL, and then select Set.

Replace https://WIN-GN37LO0G7C4:8443/uaa/logout.do?redirect=https://WIN-GN37LO0G7C4:8444/Thingworx with Updated URL => https://WIN-GN37LO0G7C4:8445/uaa/logout.do?redirect=https://WIN-GN37LO0G7C4:8444/Thingworx

#### 14. Select Save.

- 15. Log out of ThingWorx Composer.
- 16. Log in to ThingWorx Runtime by accessing Plant Applications Universal Client and selecting **Custom Applications** from the application navigation menu.

ThingWorx redirects you to the Operations Hub UAA authentication page.

17. Log in to Operations Hub UAA.

You can now access the custom applications that you have created in a previous version of Plant Applications.

**Note:** Sometimes, a blank page appears after you login to Operations Hub UAA. To fix this issue, you must add the Operations Hub UAA certificate to the the JRE keystore or Apache Tomcat by performing the following steps:

- a. Access the home page of Apache Tomcat that you use for Plant Applications Universal Client.
- b. Select Manager App.
- c. Log in with the Apache Tomcat administrative user credentials. Tomcat Web Applications Manager appears.
- d. Scroll to the end of the page to find out the JVM version number.
- e. Access the JRE version folder that Apache Tomcat uses.
- f. Open Command Prompt as an administrator, and change the directory to the <JRE version> \lib\security folder.
- g. Run the following command to import the certificate: keytool -keystore cacerts import -noprompt -alias <alias name> -file "<UAA certificate file path>", where <alias name> is a name that you want to provide for the certificate, and <UAA certificate path> is the path of the Operations Hub UAA certificate. You are be prompted to enter the keystore password.
- h. Enter changeit.

The certificate is added to the JRE keystore of Apache Tomcat.

i. Close the instance of ThingWorx, and open it again.

# Chapter 5

## Troubleshooting

**Topics:** 

- Frequently Asked Questions (Non-Docker only)
- Troubleshoot the Tomcat Error
- Troubleshoot Access Issues

## Frequently Asked Questions (Non-Docker only)

 Can I access the log files created after the Plant Applications Universal Client installation or upgrade process?

Yes. You can access the log files created during the installation process from the following directory: %USERPROFILE%\APPDATA\Local\Temp. The log files are available in the format Plant Applications Universal Client yyddmmhhmmss.

- What happens if I upgrade JAVA after installing the Plant Applications Universal Client? If you upgrade JAVA later, it might create some issues in using the Plant Applications Universal Client, and Tomcat might stop. To resolve this issue, refer to the Community article 000020691 in the support site http://support.ge-ip.com.
- What should I do if the installation of GE Proficy Historian Server fails? If Transport Layer Security (TLS) 1.1 or 1.2, or the security policy for using the FIPS compliant algorithms is enabled, the Historian installation process fails. To install Historian successfully, you must temporarily disable the required feature, and then after successful Historian installation enable the feature again.

## **Troubleshoot the Tomcat Error**

#### **About This Task**

The following **Tomcat** screen appears when you try to upgrade the Plant Applications Universal Client and there is an issue with the Tomcat service.

Plant Applications Universal Client	A DEC
Tomcat	
Enter HTTPS Port	
Please enter a valid HTTPS port to proceed. Port:	
- Ensure that the Apache Tomcat Server is running and you are able Manager web application.	e to login into the Tomcat
<ul> <li>To resolve this issue, refer to the Troubleshooting section in the Pl Client Installation Guide.</li> </ul>	lant Applications Universal
Plant Applications Universal Client 7.0.0.200	0
Cancel	Previous Next

To troubleshoot the Tomcat service error, perform the following steps:

#### Procedure

- In the **Tomcat** window, ensure that you have entered the correct **HTTPS** port to continue with the installation.
- 2. Ensure that the Tomcat service is running.
  - a. Log in to the computer where you installed the Plant Applications Universal Client.
  - b. Select Start, and then search for the Services application.
  - c. In the command prompt, enter services.msc. The **User Account Control** window appears.
  - d. Select Yes.

The **Services** window appears.

e. Verify that the **Status** of the Tomcat service configured during the Plant Applications Universal Client installation appears as **Running**. If not, start the service.

### **Troubleshoot Access Issues**

This topic describes how to troubleshoot issues when you cannot access Operations Hub UAA, Apache CouchDB, or the Plant Applications database using the host name from the machine on which Docker has been installed. This is applicable only if you have installed Plant Applications Universal Client using Docker.

#### Procedure

- 1. If the Operations Hub UAA server is not accessible using the host name from the machine on which Docker has been installed, perform the following steps:
  - a) For each application that will be deployed in Plant Applications Universal Client, add the following line in the plantapps-web-docker/env.yml and plantapps-universal-client/ env.yml files:

```
extra_hosts:
    - "<host name of the UAA server>:<IP address of the UAA
server>"
```

```
nonconformance-app:
image: registry.gear.ge.com/dig-plantapps/nonconformance-app:
container_name: nonconformance-app
environment:
NODE_TLS_REJECT_UNAUTHORIZED: 0
volumes:
- //c/latest/AppHub/nonconformance-app/app.properties.json:
extra_hosts:
- "<your.uaa.hostname>:<ip>"
secrets:
- uaa_cert_crt
- UAA_CA_pem
networks:
- PAWeb
```

b) Using the Command Prompt, change the directory to plantapps-web-docker, and run the following command: ./PA\_Services\_Start\_Lix.sh

- c) Using the Command Prompt, change the directory to plantapps-universal-client, and then run the following command: ./PA\_Apps\_Start\_Lix.sh
- 2. If the Apache CouchDB UAA server is not accessible using the host name from the machine on which Docker has been installed, perform the following steps:
  - a) For each application that will be deployed in Plant Applications Universal Client, add the following line in the plantapps-web-docker/env.yml and plantapps-universal-client/ env.yml files:

```
extra_hosts:
    - "<host name of the UAA server>:<IP address of the UAA
server>"
```

- b) Using the Command Prompt, change the directory to plantapps-web-docker, and run the following command: ./PA Services Start Lix.sh
- c) Using the Command Prompt, change the directory to plantapps-universal-client, and then run the following command: ./PA Apps Start Lix.sh
- 3. If the Plant Applications Universal Client server is not accessible using the host name from the machine on which Docker has been installed, perform the following steps:
  - a) For each application that will be deployed in Plant Applications Universal Client, add the following line in the plantapps-web-docker/env.yml and plantapps-universal-client/ env.yml files:

```
extra_hosts:
    - "<host name of the UAA server>:<IP address of the UAA
server>"
```

- b) Using the Command Prompt, change the directory to plantapps-web-docker, and run the following command: ./PA\_Services\_Start\_Lix.sh
- c) Using the Command Prompt, change the directory to plantapps-universal-client, and then run the following command: ./PA Apps Start Lix.sh

# Chapter 6

## Reference

#### **Topics:**

 Configure the GE Proficy Historian Server Security Settings

## **Configure the GE Proficy Historian Server Security Settings**

#### **About This Task**

Configure the security settings in the GE Proficy Historian Server to enable the Plant Applications Universal Client to use the GE Proficy Historian Server as the User Account and Authentication (UAA) server.

#### Procedure

- 1. Log in to the Proficy Historian Administrator.
- 2. Select DataStores.
- 3. Select the **Security** tab.
- 4. In the Enforce Strict Client Authentication row, select Disabled.
- 5. In the Enforce Strict Collector Authentication row, select Disabled.
- 6. Select Update.

The GE Proficy Historian Server is now configured for the Plant Applications Universal Client. You can now install the Plant Applications Universal Client on the same computer as the GE Proficy Historian Server.