Asset Answers Integration

V3.6.0.0.0

meridium

Meridium APM Asset Answers Integration V3.6.0.0.0

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About This Document

This file is provided so that you can easily print the **Asset Answers Integration** section of the Meridium APM Help system. This document is not meant to be read electronically using the PDF. If you want to read the documentation electronically, you should use the Help system. This file is set up to facilitate double-sided printing and includes blank pages between sections so that each section will begin on an odd page and will be printed on the *front* of the page.

Because this file represents an excerpt from the Help system, parts of this document may seem incomplete outside of the Help system itself. When you read the documentation via the Help system, you will see links which serve as cross-references to other areas of the documentation. These cross-references are not available in this document.

To access the Meridium APM Help, in the Meridium APM Framework application, click the **Help** menu, and then click **Meridium APM Framework Help**.

Documentation Conventions

Throughout the documentation, we use various stylistic conventions that make it easier to interpret information and instructions. The following table provides a list and description of the conventions that are used throughout the Meridium APM documentation.

Convention	Description	Example
Bold	Identifies labels that appear on the screen. Identifies folder paths and file names when the folder path or file name is included in step-by-step instructions.	The **Save As** dialog box appears. Click the **Cancel** button. In the Catalog folder **\\Public\Meridium\Modules\Core\Queries**, open the query **Field History Records**.
All capital letters	Identifies keyboard keys.	Press the ALT+F4 keys.
\\	Identifies the beginning of a folder path.	The query is located in the following Catalog folder: \\Public\Meridium\Modules\Core\Queries.
`Courier New`	Identifies text that you must type.	Type `root`.
<>	Indicates that the data inside the angle brackets is variable.	Click **Expand/Collapse <Record>'s Children**, where **<Record>** is the ID of the selected record.

Convention	Description	Example
[ ]	Indicates that the data inside the square brackets is optional.	Type the following text: **<Meridium APM Catalog Path>,[Query Parameters]** …where: • **<Meridium APM Catalog Path>** is the Catalog path of the desired query. • **[Query Prompt Value]** is a value that you want to supply for a prompt in the query. If you do not pass in query prompt values, you will be prompted to supply them when you run the query.

Basics

Overview of Asset Answers Integration

The Asset Answers Integration functionality lets you access Asset Answers from the Meridium APM Framework.

Asset Answers Integration System Requirements

The Asset Answers license is required to take advantage of the Asset Answers Integration functionality. In addition, your system must contain the basic architecture.

After you have installed and configured the basic system architecture, you will need to perform a few configuration tasks specifically for the Asset Answers integration.

Installation, Upgrade, and Configuration

First-Time Deployment Workflow

Deploying and configuring the Asset Answers Integration functionality for the first time includes completing the steps, which are outlined in the following table:

Step	Task
1	Defining the Asset Answers URL in Configuration Manager.

Upgrade Workflow

Upgrade Workflow

Asset Answers Integration is a new feature in V3.6.0.0.0, so there is no upgrade workflow from previous versions.

Installation, Upgrade, and Configuration Steps

Configuring Asset Answers Integration

The following instructions assume that you have activated the Asset Answers license.

To configure Asset Answers integration:

1. Access the Meridium APM Configuration Manager.

2. On the Configuration Manager main menu, click **Tools**, point to **Global Preferences**, and then click **Asset Answers URL**.

   The **Asset Answers URL** dialog box appears.

3. If you have configured single sign-on for Asset Answers, type the Asset Answers URL in the **Asset Answers URL** text box, and click **OK**.

   -or-

   If you have not configured single sign-on for Asset Answers, leave the default value as is, and click **OK**.

   Asset Answers integration is configured. You can now access Asset Answers through the Meridium APM Framework.

User Instructions

Accessing Asset Answers

To access Asset Answers from the Meridium APM Framework:

- On the Meridium APM Framework main menu, click **Go To**, point to **Failure Elimination**, and then click **Asset Answers**.

  If you have configured single sign-on for Asset Answers, the Asset Answers home page appears. Otherwise, the Asset Answers login page appears, prompting you to enter your credentials.