

## Quality Suite SDR FAQ (Supplier User)

Updated: 11/23/2021

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## About Quality Suite SDR

What is the Difference between Quality Suite and iSupplier?

|  |   |
|--|---|
| <b>Quality Suite:</b> <ul style="list-style-type: none"><li>• Create / Manage SDR</li><li>• Create / Manage CA</li><li>• Create / Manage RFI</li></ul> Link: <a href="https://qs.ren.apps.ge.com">https://qs.ren.apps.ge.com</a> | <b>iSupplier:</b> <ul style="list-style-type: none"><li>• Accept POs</li><li>• Enter Serialization</li><li>• Submit Invoices (US Only)</li><li>• View Invoice status</li><li>• View Payment Status</li><li>• View Forecast (if buyer has setup)</li><li>• Submit Capacity</li></ul> Link: <a href="https://races.gerenewableenergy.com">https://races.gerenewableenergy.com</a> |
|--|---|

What Browsers work with Quality Suite?

Quality Suite works in the following Browsers

- Chrome (recommended)
- Firefox

\*Internet Explorer and Edge NOT recommended

## Access

How do I Request Access to Quality Suite?

In Order to Request Access to Quality Suite you must have a valid GE SSO. (Please see next section if you need to register for an SSO)

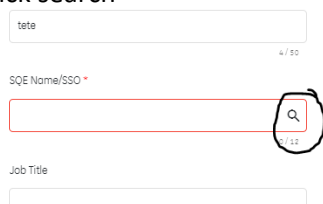
Please request access to Quality Suite here - [REN Supplier Portal](#)

After you input your details the request will route to your SQE for approval. Then the request will route to the Quality Suite Admin team to grant access.

**\*\*Important Note\*\*** Please ensure you select the correct SQE. The SQE is the GE Supplier Quality Engineer that you work with.

Steps to Search for your SQE

1. Click search



The screenshot shows a search form with three input fields. The first field contains the text 'tete' and has a character count '4 / 50' below it. The second field is labeled 'SQE Name/SSO \*' and is currently empty. The third field is labeled 'Job Title' and is also empty. A red circle highlights the search button (a magnifying glass icon) located to the right of the second input field.

2. Enter Your SQE first and last Name and click Search SSO

First Name  
Britney 7 / 16

Last Name  
Hull 4 / 16

Search SSO

### 3. Click on SQE SSO

First Name  
Britney 7 / 16

Last Name  
Hull 4 / 16

Search SSO

SSO ID  
Hull, Britney Marie (212071264)

Once you submit the request you can find the request ID in the right panel highlighted below. If you do not see a request ID this means that your request did not process. If your request does not process please ask your SQE to raise the request on your behalf.

supplierportal.enr.com/application-catalog?item=Quality%20Suite

GE Renewable Energy

HOME // SUPPLIERS // APPLICATION REQUEST ACCESS

## Application Request Access

If you have access to the application you DO NOT need to request again, if you have access click on GO TO APPLICATION

Supplier Apps Profile

All Supplier Apps

- Clear Orbit
- OTM
- Quality Suite
- RACES | Supplier
- RenTM
- RenTT
- SDX
- OSCAR

Application Description  
Quality Suite is an tool designed to manage Renewables Quality processes with suppliers.

Registration Question  
Request Type \*  
Select Request Type?

Supplier Company Name \*

Go To Application

Support  
Britney Hull | Britney.Hull@ge.com

Request Created  
Request submitted at  
Feb 12, 2021, 11:03:12 AM  
Request ID number  
212096413

I don't have a valid GE SSO ID and need to register

Register for SSO: <https://nextgen.ge-registrar.com/b2bregistration/index.html#/registration>

I forgot my GE SSO ID

Forgot SSO User ID: <https://nextgen.ge-registrar.com/b2bregistration/index.html#/forgotuserid>

I forgot my SSO Password

Forgot SSO PW: <https://nextgen.ge-registrar.com/b2bregistration/index.html#/forgotpassword>

How can I check my profile to see what Vendor Code I have access to?

How can I check my profile to see what GSLs/Sites I have access to?

1 Click on this icon to open popup Account Information

2 Click on My Profile button to open profile info

3 View GSL assigned to Supplier at My Profile popup

Supplier Deviation Request  
Renew Quality Suite

Home  
My Backlog  
My Supplier

1 Open SDR

Total SDR Tickets ( Total : 6

My Profile

SSO  
kelly.ho01  
Full Name  
Khanh Ho  
Email  
khanhho1612@gmail.com  
Role  
SUPPLIER

| Supplier GSL | Supplier Name |
|--------------|---------------|
| S-100001     | FTP Global    |
| F12345       | ABB LTD.,     |
| G67893       | PTS LTD.,     |
| H36745       | ABC LTD.,     |

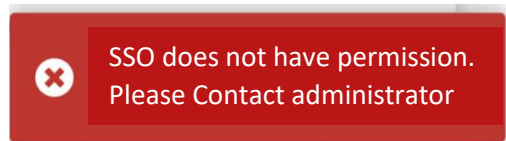
Close

KH  
Khanh Ho  
kelly.ho01  
SUPPLIER  
My Profile  
Logout

Aging Ticket Report

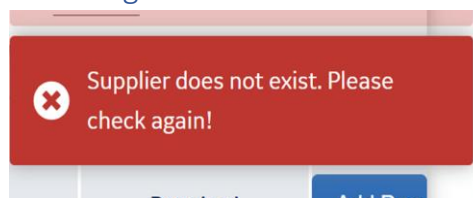
## Common Access Error Messages

“SSO does not have permission. Please Contact administrator”



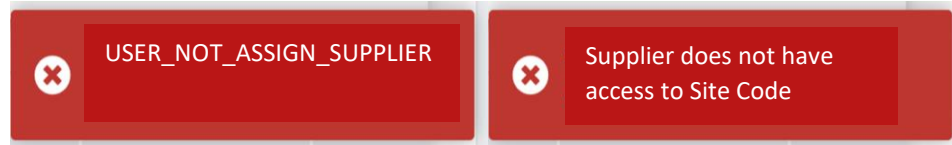
- **Cause:** This means that the supplier does not have access to Quality Suite
- **Resolution:** Request Access here - [REN Supplier Portal](#)

“Supplier does not exist. Please check again!”



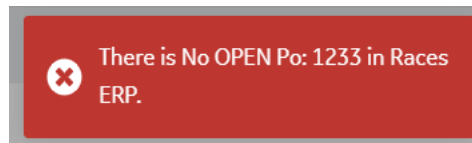
- **Cause:** This error is caused when a Supplier is trying to submit a SDR with a PO that's associated with a GSL+Site Code that the supplier's profile is not associated with
- **Resolution:** Request Access to the GSL+Site Code here - [REN Supplier Portal](#).

“USER\_NOT\_ASSIGN\_SUPPLIER” or “Supplier does not have access to Site Code”



- **Cause:** This error is caused when a Supplier is trying to submit a SDR with PO that has a Site Code that the supplier’s profile is not associated with
- **Resolution:** Request Access to the Site Code that is listed on the PO here - [REN Supplier Portal](#)

Error: “There is No OPEN Po:##### in ERP”



To search for a PO in Quality Suite it must meet following criteria:

- PO was created in RACES or PowerMax ERP
- PO is in ‘Open’ Status

Quality Suite is only integrated with the RACES or PowerMax ERP. This means that you can only search for POs that originated in RACES (iSupplier). If you PO was created in Zeal or any other ERP system you will have enter your PO details manually. If you have questions about which system you PO originated in please contact your GE SQE or Buyer.

If the PO does not meet the criteria, then you will need add the PO details manually by clicking the ‘Add PO Manually’ button

If your PO meets the criteria and you still can't find it

1. Ensure that you are typing the correct #
2. Ensure you have access to the GSL and Site Code that’s associated with the PO. (refer to “How can I check my profile to see what GSLs/Site I have access to” section)
3. Send email to [GERenEnergy.SupplierSupport@ge.com](mailto:GERenEnergy.SupplierSupport@ge.com) or start Live Chat [REN Supplier Portal](#)