# **VENDOR Process: Search, Find & Confirm PO in Ariba**

### Team(s): External Vendor

### Role(s): Contact at external vendor

Process Value: To locate a PO from GE and ensure its processed accurately and in a timely manner

Frequency: As Needed

Volume: N/A

Trigger: Process occurs when Ariba notifies vendor of new POs.

#### **Background Information**:

To invoice GE for parts or services, vendors must first confirm the appropriate PO lines. The vendor will use the Ariba system to locate the proper POs and confirm POs/PO lines - this will allow them to then generate an invoice to be sent to GE.

If there's an error on the PO (i.e. quantities, prices, etc.), contact your GE buyer and request a correction prior to confirmation. If a PO is confirmed with an error, the PO will need to be reconfirmed after amending the PO.

# 

# Links Used:

Ariba Dashboard - External facing portal for vendor use to manage POs and invoices

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# Search, Find & Confirm PO

# □ Vendor notified of new PO

1. The vendor will receive an email from Ariba notifying them of a new PO and instructing vendor to confirm it.

# □ Vendor finds PO on Ariba dashboard

- 1. Vendor logs into the Ariba dashboard.
- 2. Vendor checks home page dashboard for the PO under the "Orders" section. Click on the number (i.e. the "2" below) to bring up list of PO's.



Note: If the vendor logs in 31 days after PO creation, the PO will not be displayed on the home page. The # of days a PO appears on the home page can be adjusted in your settings.

3. The list of orders will expand below – click on the proper order number under the left "Order Number" column.

Orders to invoice Last 31 days	2 Orders Last 31 days	O Rejected invoices Last 31 days	\$ 0.0 CAD Remittances Last 31 days	\$ 0.0 CAD Early payment offers Next 90 days
Orders (2) Edit filter   Save filter	Last 31 days			
Order Number	Customer	Amount	Date 🗸	Order Status
4101887455	General Electric Company POWER	- TEST \$7,000.00 CAD	Dec 15, 2021	New
4101907181	General Electric Company POWER	- TEST \$2,927.33 CAD	Dec 15, 2021	New

# If PO is not Listed:

a. If you cannot find the PO you're looking for (or it's been beyond 31 days), select "Orders" > "Orders and Releases" from the menu listed across the top.

SAP	Business Netwo	ork 🔻   Enterp	rise Account	TEST MODE	
Home	Enablement	Workbench	Orders ~	Fulfillment $\sim$	Invo
			Orders ar	id Releases දු්ක	
Wo	rkbench		Order Inq	uiries	

b. The Orders and Releases page will appear. If your PO is not listed, use the search filters to find it.

	SAP	Business N	etwork 🗕 Enter	prise Account	TEST MODE					← Back to clas	sic view
н	lome	Enableme	nt Workbench	Orders V	Fulfillment V	Invoices $\checkmark$	Payments $ \smallsetminus $	Catalogs Repo	orts 🗸 Messag	es	
0	rders	and Rele	ases								
	Ord	ers and Rele	ases Items to (	Confirm I	Items to Ship R	eturn Items					
	🔺 Т	his page will b	e replaced with our n	ew Workbench	concept soon. Try the	new Workbench					
	• 9	Search Filt	ers								
	Ord	lers and R	eleases (100+)	~							
		Туре	Order Number	Ver Cu	ustomer Inquiries	Ship To Address	s Ordering Add	ress Amoun	nt Date	Order Status	External Docu
		Order	4200210064 @	Ge Ele 0 Co PC TE	eneral ectric ompany OWER - ST	FieldCore Service Solutions ST. LAURENT, QC Canada	HAZMASTER INC Ajax, ON Canada	5 \$400.0 USI	0 2 Jul 2021	New	

Select "Exact number" and type in the order number.

Customer:	All Customers	$\sim$
Order Number:*	Partial number 💿 Exa	ct number

c. You can narrow your search with the additional filter fields below.

Oldels (130)			
✓ Edit filter			
Customers	Order numbers	Creation date	Order status
Select or type selections	Type selection	Last 365 days 🗸	Include V Select or
	Partial match     Exact match		
Company codes	Purchasing organizations	Customer locations	Order type
Select or type selections	Select or type selections	Type selection	All
	$\square$		Show hidden orders only
Routing status	Min amount Max amount Currency		
All 🗸	CAD 🗸		

# □ Vendor opens PO details

4. Select your PO (or multiple POs if needed) from the search results.

Orders and Releases (1)

	Туре	Order Number ↓	Ver	Customer	Inquiries	Ship To Address	Ordering Address	Amount	Date	Order Status
0 63	Order	4101887455 🖉	5	General Electric Company POWER - TEST		GE Renewable Energy Canada Inc. Brossard, QC Canada	USINAGE DEUX RIVES INC Sainte Victoire Qc, QC Canada	\$7,000.00 CAD	15 Dec 2021	New
ц (	Create	Order Confirmation	•	Create Ship N	otice	Create Service She	et Create Inv	oice 🔻	Hide	Show

5. If "Order Status" says "New", the vendor needs to confirm the orders, as stated in the "Actions" column.

Note: Watch out for the "Order Status" column – All workable POs will state "New" or "Current". If a PO status was revised, the current version is rendered obsolete. Watch for any "Obsolete" order status; the PO will just be a "snapshot" and not actions can be taken against that PO.

(	orders a	and F	Releases	5 (1)								
	Ту	ype	Order N	umber ↓	Ver	Customer	Inquiries	Ship To Address	Ordering Addre	ss Amount	Date	Order Status
(	• •	rder	410188	7455 🖉	5	General Electric Company POWER - TEST		GE Renewable Energy Canada Inc. Brossard, QC Canada	USINAGE DEU) RIVES INC Sainte Victoire Qc, QC Canada	\$7,000.00 CAD	15 Dec 2021	New
	4	Create	Order Co	nfirmation	•	Create Ship	Notice	Create Service S	Sheet Create	e Invoice 🔻	Hide	Show
de	Purchasi	ing Orga	nization	Purchasing	Group	Settlement	Amount Invoiced	I Revision	Actions			
le da	CA10 GE RE B	rossard		GM7 FL Indirect	CAD	Invoice	\$0.00 CAD	Original	Actions 🔻 General Electric Company PO	DWER - TEST requires you	to fully confirm line item	s before creating invoices.

 First, check the PO status. Click on the PO number to see the PO details. The details will display each line in the PO, as well as the type of product/service, quantity, and price. You can check the status of the PO under "Status" – below it's listed as "Unconfirmed" which prevents invoicing.

Line Ite	ms									
Line #	No. Schedule Lines	Part #	Customer Part #	Туре	Return	Revision Level	Qty (Unit)	Need By	Price	Subtotal
10	1 Description: War Status 1.000 Unconfirmed	ehousing services	for Old Hickory	Service			1.000 (LE)	30 Jul 2020	\$7,000.00 CAD	\$7,000.00 CAD
	Control Keys Order Confirmation: all Ship Notice: not allowed Invoice: not allowed	lowed ed								

Note: If the PO lists "Service" under "Type", the PO will also need a service entry sheet to confirm the PO.

# Note: If there is any error in the PO, contact your GE buyer a request a correction be made before confirming.

□ Vendor creates order confirmation

1. Click the "Create Order Confirmation" dropdown and select the proper option as detailed below.

# Purchase Order: 4101887455 Create Order Ophrimation Create Ship Notice Create Invoice Order Detail Order History Reject Entire Order Reject Entire

If PO has only 1 line: Select "Confirm Entire Order"

If PO has multiple lines and/or delivery dates: Select "Update Line Items"

To determine the correct course of action depending in the credit memo's circumstances above, expand the options below.

#### **Confirming Entire Order**

a. If confirming an entire order, the following page will appear. Fill in the "Confirmation #" – this can be any value, i.e. a number that aligns to the vendor's system.

Confirming PO				Exit	Next
1 Confirm Entire Order	<ul> <li>Order Confirmation</li> </ul>	n Header		* Indicate	s required field
2 Review Order Confirmation	Confirmation Confirmation Confirmation	4101887455			
	Customer:	General Electric Company POWER - TEST General Electric Company POWER - TEST service sheets, or invoices. If you change or reject a line item, it cannot be added to another document.			
	Supplier Reference:				
	Shipping and Tax Information	n			
	Est. Shipping Date:		Est. Shipping Cost:		
	Est. Delivery Date*:*	<b>H</b> B	Est. Tax Cost:		

b. Populate the delivery dates. Click "Next".

Confirming PO		Exit Next
1 Confirm Entire Order	Order Confirmation Header	* Indicates required fie
2 Review Order Confirmation	Confirmation D Associated Purchase 4101887455 Order #: Customer: General Electric Company POWE	General Electric Company POWER - TEST requires that you fully confirm line items before you can add them to ship notices, service sheets, or invoices. If you change or reject a line item, it cannot
	Supplier Reference:	be added to another document.
	Shipping and Tax Information	
	Est. Shipping Date:	Est. Shipping Cost:
	Est. Delivery Date*:*	Est. Tax Cost:

# **Updating Line Items**

a. If updating the line items, the following page will appear. Fill in the "Confirmation #" – this can be any value, i.e. a number that aligns to the vendor's system.

Comming PO				- CAL			
1 Update Item Status	<ul> <li>Order Confirmation</li> </ul>	n Header	* Indicates requ	uired field			
2 Review Confirmation	Confirmation #:* Associated Forchase Order #:	CONF#					
	Customer:	General Electric Company POWER - TEST	▲ General Electric Company POWER - TEST requires that you fully confirm line items before you can add them to ship notices, service sheets, or invoices. If you change or reject a line item, it cannot be added to another document.				
	Supplier Reference:						
	Shipping and Tax Information Enter shipping and tax information at the line item level. Est Shipping Date:						

b. Under "Schedule Lines", click "Confirm", then select the "Details" button. Populate the delivery dates.

Line Items										
ne #	Part #	Customer Part #	Revision Level	Туре	Qty (Unit)	Need By	Unit Price	Subtotal	Customer Locatio	
010				Service	1.000 (LE)	25 Sep	\$2,927.33	\$2,927.33		
						2019	CAD	CAD		
Description: EXTRAWORKS - 4101076260 le buyer has marked this as Completed										
	Schedule	Lines								
	Un	iconfirm								
	Co	onfirm	Details							
	Re	ject - Please specify a	reason: Please S	elect	~			1		
	Confirm	Based on Schedule	Lines							
	Attachmen	ts:								
	Na	Name Size (bytes)				Content Type				
	No items									

# **Service Entry Sheets**

a. There's a slight difference for service entry sheets – Instead of listing an amount, you'll list quantities, which determines how much will be charged.

Confirming PO			Exit
1 Update Item Status	<ul> <li>Order Confirmation F</li> </ul>	leader	* Indicate:
2 Review Confirmation	Confirmation #: Associated Purchase Order #: Customer:	RubberBabyBuggyBumper1 4102208333 General Electric Company POWER - TEST	▲ General Electric Company POWER - TEST requires that you fully confirm line items before you can add them to ship notices, service sheets, or invoices. If you change or reject a line item, it cannot be added to another document.
	Supplier Reference:	Enter shipping and tax information at t	he line item level.

2. After clicking "Next", the Review Order Confirmation page will appear. Check the order confirmation info entered and click "Submit".

Confirming PO						Previous	Submit	Exit
1 Confirm Entire Order	Confirmation Update							
2 Review Order Confirmation	Confirmation #: CONF#1 Supplier Reference: Attachments:							
	Line Items							
	Line # Part # Custome	r Part # Revision Level	Туре	Qty (Unit)	Need By	Unit Price	Subtotal	Customer Location
	10		Service	1.000	30 Jul	\$7,000.00	\$7,000.00	
				(LE)	2020	CAD	CAD	
	Description: Warehousing se	rvices for Old Hickory						
	Schedule Lines							
	Current Order Statu	5.						
	1.000 Confirmed With New Date (Estimated Completion Date: 15 Dec 2021)							